

D-TEL LLC

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RATES AND RULES

To offer services as a Competitive Local Exchange Carrier

within

The State of Pennsylvania

as Shown on Sheet 4

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Issued: February 2, 2001      Effective: February 5, 2001

BY:

Mr. Keith Duncan, Ph.D.

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SYMBOLS

C - Change

I - Increase in Rates

D - Decrease in Rates

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TERRITORY SERVED BY THIS COMPANY

All of State, excluding rural service areas. D-Tel, LLC will initially service the nine county area that comprises the Greater Statistical Area. These counties include Montgomery, Bucks, Delaware and Chester. The townships and boroughs of the counties are as follows:

Bucks County

Bedminster TWP  
Bensalem TWP  
Bridgeton TWP  
Bristol Boro  
Bristol TWP  
Buckingham TWP  
Chalfont Boro  
Doylestown TWP  
Doylestown Boro  
Dublin Boro  
Durham TWP  
East Rockhill TWP  
Falls TWP  
Haycock TWP  
Hilltown TWP  
Hulmeville Boro  
Ivyland Boro  
Langhorne Boro  
Langhorne Manor Boro  
Lower Makefield TWP  
Lower SouthHampton TWP  
Middletown TWP  
Milford TWP  
Morrisville Boro  
New Britain Boro  
New Britain TWP  
New Hope Boro  
Newtown Boro  
Newtown TWP

Chester County

Atglen Boro  
Avondale Boro  
Birmingham TWP  
Caln TWP  
Charlestown TWP  
City of Coatesville  
Downington Boro  
East Bradford TWP  
East Brandywine TWP  
East Caln TWP  
East Coventry TWP  
East Fallowfield TWP  
East Goshen TWP  
East Marlborough TWP  
East Nantmeal TWP  
East Nottingham TWP  
East Pikeland TWP  
East Vincent TWP  
East Whiteland TWP  
Easttown TWP  
Elk TWP  
Elverson Boro  
Franklin TWP  
Highland TWP  
Honey Brook Boro  
Honey Brook TWP  
Kennett Square Boro  
Kennett TWP  
London Britain TWP

Delaware County

Aldan Boro  
Aston Boro  
Bethel TWP  
Brookhaven Boro  
Chadds Ford TWP  
Chester City  
Chester Heights Boro  
Chester City  
Chester TWP  
Clifton Heights Boro  
Collingdale Boro  
Colwyn Boro  
Concord TWP  
Darby Boro  
Darby TWP  
E. Landsdowne Boro  
Eddystone Boro  
Edgmont TWP  
Folcroft Boro  
Glenolden Boro  
Haverford TWP  
Landsdowne Boro  
Lower Chichester  
Marcus Hook Boro  
Marple TWP  
Media Boro  
Middletown TWP  
Millbourne Boro  
Morton Boro

D-Tel, LLC will provide service in the Bell Atlantic territory.

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TERRITORY SERVED BY THIS COMPANYBucks County

Nockamixon TWP  
 Northampton TWP  
 Pennel Boro  
 Perkasio Boro  
 Plumstead TWP  
 Quakerstown Boro  
 Richland TWP  
 RichlandTown Boro  
 Riegelsville Boro  
 Sellersville Boro  
 Silverdale Boro  
 Solebury TWP  
 Springfield TWP  
 Telford Boro  
 Tinicum TWP  
 Trumbauersville Boro  
 Tullytown Boro  
 Upper Makefield TWP  
 Upper Southampton TWP  
 Warminster TWP  
 Warrington TWP  
 Warwick TWP  
 West Rockhill TWP  
 Wrightstown TWP  
 Yardley Boro

Chester County

London Grove TWP  
 Londonderry TWP  
 Lower Oxford TWP  
 Malvern Boro  
 Modena Boro  
 New Garden TWP  
 New London TWP  
 Newlin TWP  
 North Coventry TWP  
 Oxford Boro  
 Parkesburg Boro  
 Penn TWP  
 Pennsbury TWP  
 Phoenixville Boro  
 Pocopson TWP  
 Sadsbury TWP  
 Schuylkill TWP  
 South Coatesville Boro  
 South Coventry TWP  
 Spring City Boro  
 Thornbury TWP  
 Tredyffrin TWP  
 Upper Oxford  
 Upper Uwchlan TWP  
 Uwchlan TWP  
 Valley TWP  
 Wallace TWP  
 Warwick TWP  
 West Bradford TWP  
 West Brandywine TWP  
 West Caln TWP  
 West Chester Boro  
 West Fallowfield TWP  
 West Goshen TWP  
 West Grove Boro  
 West Marlborough TWP  
 West Nantmeal TWP  
 West Nottingham TWP

Delaware County

Nether Providence  
 Newtown TWP  
 Norwood Boro  
 Parkside Boro  
 Prospect Park Boro  
 Radnor TWP  
 Ridley TWP  
 Rose Valley Boro  
 Rutledge Boro  
 Sharon Hill Boro  
 Springfield TWP  
 Swarthmore Boro  
 Thornbury TWP  
 Tinicum TWP  
 Trainer Boro  
 Upland Boro  
 Upper Chichester TWP  
 Upper Darby TWP  
 Upper Providence TWP  
 Yeadon Boro

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TERRITORY SERVED BY THIS COMPANYBucks CountyChester CountyDelaware County

West Pikeland TWP  
 West Sadsbury TWP  
 West Vincent TWP  
 West Whiteland TWP  
 Westtown TWP  
 Willistown TWP

Montgomery County

Abington TWP  
 Ambler Boro  
 Bridgeport Boro  
 Bryn Athyn Boro  
 Cheltenham TWP  
 Collegeville Boro  
 Conshohocken Boro  
 East Greenville Boro  
 East Norriton TWP  
 Franconia TWP  
 Green Lane Boro  
 Hatfield TWP  
 Horsham TWP  
 Hatfield Boro  
 Hatboro Boro  
 Jenkintown Boro  
 Lansdale Boro  
 Narberth Boro  
 Norristown Boro  
 North Wales Boro  
 Pennsburg Boro  
 Pottstown Boro  
 Red Hill Boro  
 Rockledge Boro  
 Royersford Boro  
 Schwenksville Boro  
 Souderton Boro  
 Telford Boro  
 Trapp Boro  
 West Conshohocken Boro  
 Lower Providence TWP

Lower Salford TWP  
 Marlborough TWP  
 Montgomery TWP  
 New Hanover TWP  
 Perkiomen TWP  
 Plymouth TWP  
 Salford TWP  
 Skippack TWP  
 Springfield TWP  
 Towamencin TWP  
 Upper Dublin TWP  
 Upper Frederick TWP  
 Upper Gwynedd TWP  
 Upper Hanover TWP  
 Upper Merion TWP  
 Upper Moreland TWP  
 Upper Pottsgrove TWP  
 Upper Providence TWP  
 Upper Salford TWP  
 West Norriton TWP  
 West Pottsgrove TWP  
 Whitemarsh TWP  
 Whitpain TWP  
 Worcester TWP  
 Limerick TWP  
 Lower Frederick TWP  
 Lower Gwynedd TWP  
 Lower Merion TWP  
 Lower Moreland TWP  
 Lower Pottsgrove TWP

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GENERAL REGULATIONSTARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the D-TEL LLC, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

In addition to the regulations and schedule of charges herein, this tariff is subject to specific regulations as set forth in the Pennsylvania Code Title 52--Public Utilities and other regulations as may be prescribed by the Pennsylvania Public Utility Commission.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

EQUIPMENT, APPARATUS AND LINES

Equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

All connections to the network by the Telephone Company or by the customer must comply with the rules and regulations of the Federal Communications Commission and the Pennsylvania Public Utility Commission.

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Original Sheet 2

GENERAL REGULATIONS (cont'd)INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacements of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATION

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes, and the telephone is not advertised for business purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

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GENERAL REGULATIONS (cont'd)CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of one month.

DEPOSITS

A deposit, in accordance with Commission regulations at 52 PA Code, Chapter 64 may be required as security for future bills.

Deposits will be returned in accordance with Commission regulations at 52 PA Code, Chapter 64.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

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GENERAL REGULATIONS (cont'd)CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at Pay Telephones are payable in advance.

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request. A late payment charge of 1 ¼% per month and applicable Federal Excise Tax will be charged on bills unpaid after the date due.

Charges for all local and toll messages sent from the subscriber's telephone station, and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call, are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

RETURNED CHECK CHARGE

A charge of \$20.00 will be made for any checks returned for insufficient funds.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, five days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto. Prior to termination of service, the utility should mail or deliver written notice to the customer at least 10 days prior to the date of the proposed termination. Termination of service by a carrier to a residential customer should follow a two step process, whereby the carrier shall mail or deliver written notice to the customer at least seven (7) days before the date of

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GENERAL REGULATIONS (cont'd)SUSPENSION OF SERVICE (cont'd)

proposed suspension regardless upon which suspension is sought. (52 PA. Code §64.71) When at least ten (10) days have passed since suspension of service, the company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrearages; 2) failure to post a deposit; 3) failure to meet the requirements of a payment agreement; or 4) failure to give adequate assurances that an authorized use or practice will cease. (52 PA. Code §64.121)

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Original Sheet 6

GENERAL REGULATIONS (cont'd)LIABILITY OF TELEPHONE COMPANY

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 9 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

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Original Sheet 7

GENERAL REGULATIONS (cont'd)

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

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Original Sheet 8

GENERAL REGULATIONS (cont'd)IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

For the purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

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Original Sheet 9

GENERAL REGULATIONS (cont'd)STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other intrastate toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service.

For Services provided to: _____	Surcharge Rate
End User	( 0%)
Other Local Exchange Companies	( 0%)
All Interexchange Carriers/Resellers	( 0%)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputation; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may, submit with such recomputation, a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

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GENERAL REGULATIONS (cont'd)ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or wilful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

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GENERAL REGULATIONS (cont'd)SALES PROVISION

The Telephone Company may, from time to time, upon thirty (30) days' notice to the Commission waive or lower the recurring charges for the services listed below subject to the following conditions.

CONDITIONS

This sales provision will apply to all Residence and/or Business subscribers who add these services:

- Custom Calling Services
- Advanced Intelligent Network (AIN) Services

The sales provision may be offered for a maximum period of three months and will be offered on no more than one occasion per calendar year per service.

The Telephone Company will notify subscribers of the waiver or reduction of recurring charges by any or all of the following methods: Direct mail, bill inserts, telemarketing, newspapers and radio/television. However, the Telephone Company is not limited to these methods and shall not be held liable for the lack of notification to subscribers.

For the limited purpose of this sales provision, the applicable recurring charges shall be those in effect on the date the subscriber orders the service from the Telephone Company.

For Custom Calling Services, at the conclusion of each promotional period, the subscriber may elect to retain any or all of the services offered. The subscriber will be responsible for any applicable monthly rates only from the time service is permanently established following the end of the promotional period. However, in no case will the subscriber default to retaining any promotional service. The subscriber will be required to respond, using the prescribed method, by the end of the promotional period to retain any or all services. If the subscriber does not respond within that promotional period, the promotional service(s) will be disconnected without charge.

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GENERAL REGULATIONS (cont'd)Cancellation or Change of Application for Service Prior to Establishment

When an application for a specially designed and engineered service is canceled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant is required to pay the Telephone Company, upon request, the aggregate of the costs and expenses incurred by the Telephone Company, for any work performed upon the application prior to the cancellation or change of the service.

The payment to the Telephone Company required of the applicant shall not exceed the aggregate of the non-recurring service connection and minimum contract period charges, including, but but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

Applicable Cancellation or Change Charges are determined on an individual case basis taking into consideration the following:

- The proportion of the provisioning functions completed by the Telephone Company at the time the request for cancellation or change is received.
- The corresponding proportion of the non-recurring Installation charges or Connection charges as specified in the appropriate Section of this Tariff.

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Original Sheet 13

GENERAL REGULATIONS (cont'd)COMMITMENT TO QUALITY GUARANTEE

The Commitment to Quality Guarantee applies to the installation and repair of residence service. Under this program, a credit of \$25.00 will be awarded to residential customers if the Company does not perform as follows:

- Comply with or renegotiate, under any circumstances, a commitment date promised to a customer.
- Activate or deactivate custom calling features within 24 working hours of the service order request (unless the customer requests a later date or where facilities are not available).
- Respond and take substantial action to clear out-of-service trouble of an emergency nature whenever the outage occurs within 3 hours consistent with the needs of customers and the personal safety of Company employees.
- Respond and take substantial action to clear other out-of-service trouble, not requiring unusual repair, within 24 hours, except isolated weekend and holiday outages (unless the customer requests a later date).

The Company's Commitment to Quality Guarantee applies only to the installation and/or repair of Company-owned facilities used to provide residential service and excludes customer caused delays, extreme adverse weather conditions, unsafe working conditions and other supervening causes beyond the Company's control.

Billing Standards

The company will have billing standards in compliance with PA. Code §64. Pursuant to PA. Code§64.154 the company will comply with the primary jurisdiction of the Bureau of Consumer Services.

Provisions in the tariff will be in concurrence with 52PA. Codes§§63 & 64. Any tariff provisions inconsistent with Chapters 63 and 64 will be deemed inoperative and superseded by those chapters.

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Original Sheet 1

LOCAL EXCHANGE SERVICEA. General

- \_\_\_\_\_1. Local exchange service with network access includes the central office equipment with push button dialing capability, outside plant distribution wire and cable, drop wire and station protector.
2. The monthly rates shown in Paragraph A.4.b and Paragraph B following do not include any terminal equipment telephones, ringers, couplers, or inside wiring.
3. Exchange Rate Classifications
  - a. The monthly rates, as shown in Paragraph b following, are classified into Rate Groups on the basis of the number of access lines in the local calling area of each exchange. The number of access lines for each exchange is the sum of the total business and residence access lines plus PBX Trunks and equivalent Centrex-type lines.
  - b. The tables for Rate Groups by Access Line Limit and Monthly Rates by Rate Group follow:

Table of Rate Groups by Access Line Limit

	Access Line Limit
<u>Rate Group</u>	<u>Local Calling Area</u> _____
I	0 - 10,000
II	10,001 - 30,000
III	30,001 - 60,000
IV	60,001 - 100,000
V	100,001 - 150,000
VI	150,001 - 200,000
VII	200,001 - 250,000

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Original Sheet 2

LOCAL EXCHANGE SERVICE (cont'd)

The exchanges of these rate groups will be as follows:

Bucks County

Bedminster TWP  
 Bensalem TWP  
 Bridgeton TWP  
 Bristol Boro  
 Bristol TWP  
 Buckingham TWP  
 Chalfont Boro  
 Doylestown TWP  
 Doylestown Boro  
 Dublin Boro  
 Durham TWP  
 East Rockhill TWP  
 Falls TWP  
 Haycock TWP  
 Hilltown TWP  
 Hulmeville Boro  
 Ivyland Boro  
 Langhorne Boro  
 Langhorne Manor Boro  
 Lower Makefield TWP  
 Lower Southampton TWP  
 Middletown TWP  
 Milford TWP  
 Morrisville Boro  
 New Britain Boro  
 New Britain TWP  
 New Hope Boro  
 Newtown Boro  
 Newtown TWP  
 Nockamixon TWP  
 Northampton TWP  
 Pennel Boro  
 Perkasio Boro  
 Plumstead TWP  
 Quakerstown Boro  
 Richland TWP  
 RichlandTown Boro  
 Riegelsville Boro

Chester County

Atglen Boro  
 Avondale Boro  
 Birmingham TWP  
 Caln TWP  
 Charlestown TWP  
 City of Coatesville  
 Downingtown Boro  
 East Bradford TWP  
 East Brandywine TWP  
 East Caln TWP  
 East Coventry TWP  
 East Fallowfield TWP  
 East Goshen TWP  
 East Marlborough TWP  
 East Nantmeal TWP  
 East Nottingham TWP  
 East Pikeland TWP  
 East Vincent TWP  
 East Whiteland TWP  
 Easttown TWP  
 Elk TWP  
 Elverson Boro  
 Franklin TWP  
 Highland TWP  
 Honey Brook Boro  
 Honey Brook TWP  
 Kennett Square Boro  
 Kennett TWP  
 London Britain TWP  
 London Grove TWP  
 Londonderry TWP  
 Lower Oxford TWP  
 Malvern Boro  
 Modena Boro  
 New Garden TWP  
 New London TWP  
 Newlin TWP  
 North Coventry TWP

Delaware County

Aldan Boro  
 Aston Boro  
 Bethel TWP  
 Brookhaven Boro  
 Chadds Ford TWP  
 Chester City  
 Chester Heights Boro  
 Chester City  
 Chester TWP  
 Clifton Heights Boro  
 Collingdale Boro  
 Colwyn Boro  
 Concord TWP  
 Darby Boro  
 Darby TWP  
 E. Landsdowne Boro  
 Eddystone Boro  
 Edgmont TWP  
 Folcroft Boro  
 Glenolden Boro  
 Haverford TWP  
 Landsdowne Boro  
 Lower Chichester  
 Marcus Hook Boro  
 Marple TWP  
 Media Boro  
 Middletown TWP  
 Millbourne Boro  
 Morton Boro  
 Nether Providence  
 Newtown TWP  
 Norwood Boro  
 Parkside Boro  
 Prospect Park Boro  
 Radnor TWP  
 Ridley TWP  
 Rose Valley Boro  
 Rutledge Boro

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Original Sheet 3

LOCAL EXCHANGE SERVICE (cont'd)

The exchanges of these rate groups will be as follows:

Bucks County

Sellersville Boro  
 Silverdale Boro  
 Solebury TWP  
 Springfield TWP  
 Telford Boro  
 Tinicum TWP  
 Trumbauersville Boro  
 Tullytown Boro  
 Upper Makefield TWP  
 Upper Southampton TWP  
 Warminster TWP  
 Warrington TWP  
 Warwick TWP  
 West Rockhill TWP  
 Wrightstown TWP  
 Yardley Boro

Chester County

Oxford Boro  
 Parkesburg Boro  
 Penn TWP  
 Pennsbury TWP  
 Phoenixville Boro  
 Pocopson TWP  
 Sadsbury TWP  
 Schuylkill TWP  
 South Coatesville Boro  
 South Coventry TWP  
 Spring City Boro  
 Thornbury TWP  
 Tredyffrin TWP  
 Upper Oxford  
 Upper Uwchlan TWP  
 Uwchlan TWP  
 Valley TWP  
 Wallace TWP  
 Warwick TWP  
 West Bradford TWP  
 West Brandywine TWP  
 West Caln TWP  
 West Chester Boro  
 West Fallowfield TWP  
 West Goshen TWP  
 West Grove Boro  
 West Marlborough TWP  
 West Nantmeal TWP  
 West Nottingham TWP  
 West Pikeland TWP  
 West Sadsbury TWP  
 West Vincent TWP  
 West Whiteland TWP  
 Westtown TWP  
 Willistown TWP

Delaware County

Sharon Hill Boro  
 Springfield TWP  
 Swarthmore Boro  
 Thornbury TWP  
 Tinicum TWP  
 Trainer Boro  
 Upland Boro  
 Upper Chichester TWP  
 Upper Darby TWP  
 Upper Providence TWP  
 Yeadon Boro

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Original Sheet 4

LOCAL EXCHANGE SERVICE (cont'd)

The exchanges of these rate groups will be as follows:

Montgomery County

Abington TWP	Lower Salford TWP
Ambler Boro	Marlborough TWP
Bridgeport Boro	Montgomery TWP
Bryn Athyn Boro	New Hanover TWP
Cheltenham TWP	Perkiomen TWP
Collegeville Boro	Plymouth TWP
Conshohocken Boro	Salford TWP
East Greenville Boro	Skippack TWP
East Norriton TWP	Springfield TWP
Franconia TWP	Towamencin TWP
Green Lane Boro	Upper Dublin TWP
Hatfield TWP	Upper Frederick TWP
Horsham TWP	Upper Gwynedd TWP
Hatfield Boro	Upper Hanover TWP
Hatboro Boro	Upper Merion TWP
Jenkintown Boro	Upper Moreland TWP
Lansdale Boro	Upper Pottsgrove TWP
Narberth Boro	Upper Providence TWP
Norristown Boro	Upper Salford TWP
North Wales Boro	West Norriton TWP
Pennsburg Boro	West Pottsgrove TWP
Pottstown Boro	Whitemarsh TWP
Red Hill Boro	Whitpain TWP
Rockledge Boro	Worcester TWP
Royersford Boro	
Schwenksville Boro	
Souderton Boro	
Telford Boro	
Trapp Boro	
West Conshohocken Boro	
Limerick TWP	
Lower Frederick TWP	
Lower Gwynedd TWP	
Lower Merion TWP	
Lower Moreland TWP	
Lower Pottsgrove TWP	
Lower Providence TWP	

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LOCAL EXCHANGE SERVICE (cont'd)

A.4.b (continued)

Table of Monthly Rates by Rate Group

<u>RESIDENCE:</u>	<u>BUSINESS:</u>			
	<u>One Party</u>	<u>PBX Trunk</u>	<u>One Party</u>	<u>Two Party</u>
I	10.78	10.78	5.52	4.12
II	12.53	12.53	6.42	4.77
III	14.38	14.38	7.37	5.52
IV	16.38	16.38	8.37	6.27
V	18.38	18.38	9.42	7.01
VI	20.43	20.43	10.47	7.82
VII	22.53	22.53	11.52	8.62

- c. When the Company proposes to reclassify service in an exchange from one Rate Group to another because of an increase or decrease in the number of access lines, notice of the reclassification to the proper Rate Group shall be given by filing revised Tariffs with the Commission. Such revised Tariffs will be filed only (1) when the number of access lines has exceeded or fallen below its Rate Group access line limits as determined on two consecutive semi-annual reviews, provided that the two most recent consecutive reviews exceed the lower limit or fall below the upper limit of the new Rate Group by at least two percent, or (2) when an additional exchange is added to the local calling area of the exchange and the new number of access lines exceeds the upper limit of the Rate Group.

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LOCAL EXCHANGE SERVICE (cont'd)B. Monthly Rates

## 1.

<u>Grade of Service</u>	<u>Business</u>	<u>Residence</u>
One-Party	20.43	10.47
Two-Party	----	7.82
PBX Trunk	20.43	----
Pay Telephone	20.43	----

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LOCAL EXCHANGE SERVICE (cont'd)

## C. LIFELINE SERVICE

## 1. DESCRIPTION

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. **NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America.**

## 2. REGULATIONS

a. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.

b. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

1. One-Party Residence Unlimited Service and Local Measured Service, if available.
2. Directory Listing (standard only).
3. Non-Published or Non-Listed Telephone Number Service.
4. Access to Directory Assistance Service.
5. Touch Tone Calling Service.
6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
7. Access to Operator Services.
8. Voluntary Toll Restriction Option.
9. Link Up America (if eligible).
10. Access to 800/888 Services.
11. Access to Call Trace.
12. Access to Alerting and Reporting Systems (9-1-1 dialing).
13. Access to the Pennsylvania Telecommunications Relay Service.
14. Caller ID Per-call and Per-line Blocking
15. One optional vertical service

(1) When a Lifeline customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

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LOCAL EXCHANGE SERVICE (cont'd)

## C. LIFELINE SERVICE (cont'd)

## 2. REGULATIONS (cont'd)

- c. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Applicants who wish to be certified for Lifeline Service via the low income option will need to provide the following proof of eligibility: 1) currently filed State Income Tax Form; 2) currently filed Federal Income Tax Form; or 3) other equivalent documentation as prescribed by the Telephone Company. Recertification of Lifeline Service participants will be conducted biennially by the Telephone Company.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Telephone Company.

- d. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by the Telephone Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

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LOCAL EXCHANGE SERVICE (cont'd)

## C. LIFELINE SERVICE (cont'd)

## 2. REGULATIONS (cont'd)

- e. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- f. Only services listed in 2 (b) above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.
- g. Lifeline Service customers are required to apply for the Link Up America benefit when applicable.
- h. Customer requested temporary suspension of Lifeline Service is not permitted.
- i. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- j. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- k. Lifeline customers are subject to all Residence service regulations in this and other tariffs of the Telephone Company.
- l. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- m. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.
- n. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- o. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- p. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

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LOCAL EXCHANGE SERVICE (cont'd)

## C. LIFELINE SERVICE (cont'd)

## 3. DIAL TONE LINE MONTHLY RATE

- a. Applicable Residence Dial Tone monthly rate minus \$1.75 (1).
- b. Lifeline Service customers will pay the applicable Subscriber Line Charge monthly rate minus \$3.50 (1) (2).
- c. Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

## NOTE:

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.
- (2) \$4.35 for Intestate Pricecap Companies per FCC CALLS order (FCC 00-193, May 31, 2000)

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LOCAL EXCHANGE SERVICE (cont'd)D. LINK UP AMERICA1. Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.**

2. Regulations

Link Up America is available to residence customers who meet the following eligibility criteria:

(a)The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older. The applicant must self-certify the requirement set out in (a).

(b)An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines for All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by the Telephone Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

□  
□  
□  
□  
□  
□

Temporary Assistance for Needy Families (TANF)

General Assistance (GA)

Supplemental Security Income (SSI)

□Medicaid

Food Stamps

Low Income Home Energy Assistance

Program (LIHEAP)

The DPW Program listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Telephone Company.

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LOCAL EXCHANGE SERVICE (cont'd)D. LINK UP AMERICA (cont'd)2. Regulations (cont'd)

b. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.

c. Link Up America applicants are not exempt from Telephone Company deposit requirements.

d. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.

The Link Up America discount does not apply to applicants who are full time students living in university or college controlled housing.

3. Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone Line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

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LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGESA. LINE CONNECTION CHARGE1. Description

The Line Connection Charge applies for arranging an exchange line to provide voice grade service between the Telephone Company central office and the rate demarcation point at the customer's premises. This charge covers the service order costs in addition to the labor costs associated with getting the line to the customer's premises in working order. This charge includes, but is not limited to, making or changing connections in the central office or in distribution facilities, necessary cross connections and line transfers, and the normal placement of the drop wire service line, network interface and/or protector.

The Line Connection Charge applies for the connections of the following:

- a. Exchange dial tone lines, including foreign exchange.
- b. Trunk lines, including PBX.
- c. Pay Telephone Line Service.
- d. Central office multiple terminations.
- e. Special service lines, including tie lines, leased lines, transfer service, etc.

2. RegulationsLine Connection Charges:

- a. The Line Connection Charge applies for each line connected or changed, i.e. from coin to non-coin, from foreign exchange to local exchange, etc. This charge does not apply to change from one grade of individual or party line service to another or from Residence to Business or vice versa.

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LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (cont'd)

A. LINE CONNECTION CHARGES (cont'd)

2. Regulations (cont'd)

- b. For point-to-point or multi-point special service lines, one Line Connection Charge applies to each terminating point connected or changed.
- c. Line Connection Charges do not apply under the following conditions:
  - (1) When dial tone lines or trunks are temporarily suspended for non-payment or other cause, or when subsequently restored (see Paragraph C following).
  - (2) When dial tone line number (telephone numbers) are changed within the same central office (see Paragraph C following).
- d. Customers requesting rearrangements of outside wiring, including the drop wire service line, network interface or protector, shall be billed Premises Work Charges for such work in accordance with Paragraph B following.
- e. Customers have the option of paying for Line Connection Charges in equal monthly installments over three billing periods.

3. Charges

- a. The Line Connection Charge for a new service install is as follows:

	Residence	Business and
	Service	Pay Telephone Service
	\$30.00	
	\$45.00	

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LINE CONNECTION, PREMISES WORK AND MISC. CHARGES (cont'd)B. PREMISES WORK CHARGES1. Description

- a. Premises work is defined as work performed on a customer's premises by a Telephone Company employee or representative at the customer's request and not covered by other Tariff charges. Only work performed on the Telephone Company side of the rate demarcation point is covered by this Tariff.
- b. Rate demarcation point is defined as the point of minimum penetration of the property where the customer's service is located, as determined by the Telephone Company. The rate demarcation point defined by the Telephone Company is where network access recurring charges and Telephone Company responsibility stop and beyond which customer responsibility begins.

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LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (cont'd)B. PREMISES WORK CHARGES (cont'd)1. Description (cont'd)

- c. Premises Work Charges apply to:
- (1) Customer requests for rearrangements and changes of Telephone Company facilities (including drop wire, protector and ground wire) on the Telephone Company's side of the rate demarcation point.
  - (2) Each premises visit where a service difficulty or trouble is not the result of failure of Telephone Company service or facilities.
- d. Premises Work Charges consist of the Initial Visit Charge, Work Charges and Material Charges.

The Initial Visit Charge includes the cost to send a Telephone Company representative to the customer's premises.

Work Charges are based on the labor time required to complete the work on the Telephone Company's side of the rate demarcation point. The charges are billed in fifteen minute time segments. The time a Telephone Company representative spends working on a customer's premises, exclusive of the work required to provide dial tone to the rate demarcation point, shall be considered billable time. The Work Charge will begin as soon as the Telephone Company representative meets the customer or his representative on the premises.

Material Charges are based on the items of material actually used to complete the job and on the level of charges of the current Telephone Company price list.

2. Regulations

- a. Premises Work Charges apply in addition to appropriate charges for individual items of equipment or service offered in other sections of this Tariff.
- b. Customers who have premises work performed will be billed at least one Work Charge in addition to the Initial Visit Charge unless otherwise specified in this Tariff.

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LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (cont'd)B. PREMISES WORK CHARGE (cont'd)2. Regulations (cont'd)

- c. The Initial Visit Charge will apply for each premises visit that is customer initiated, including those instances in which the customer subsequently decides to not have the work done by the Telephone Company.
- d. When visits to more than one premises of the customer are required to complete the work associated with a service order, an Initial Visit Charge and other appropriate Premises Work Charges per premises visited are applicable.
- e. When more than one visit to the same premises is required to complete the work associated with a service order, only one Initial Visit Charge is applicable.
- f. The Initial Visit Charge applies when a customer or his representative fails to keep a scheduled appointment with a Telephone Company representative, installer or repair person.
- g. Premises Work Charges, at Business rates, apply to installation, moves and changes of a Pay Telephone or any associated wiring.
- h. An invoice for a specific job will be provided to the customer by the Telephone Company employee at the conclusion of the premises work. The customer will be billed the Premises Work Charges according to the time indicated on the invoice. An invoice is not the same as an estimate which may be provided by Telephone Company personnel at the time of negotiation. Customers to whom estimates are furnished are subject to actual Premises Work Charges.
- i. Premises work requested by the customer and performed under Premises Work Charges that requires a call-out of the installer or repair person at a time other than the employee's normal scheduled tour of duty will be charged a minimum of two hours based on the charges shown in this section.
- j. The Initial Visit Charge does not apply when a Line Connection Charge is incurred.

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LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (cont'd)B. PREMISES WORK CHARGES (cont'd)2. Regulations (cont'd)

- k. Customers have the option of paying for Premises Work Charges in equal monthly installments over three billing periods.
- l. Premises Work Charges do not apply to the following:
  - (1) Moves or changes of a customer's telephone service or equipment if required or initiated by the Telephone Company.
  - (2) Repair of network facilities on the property where the customer's service is located that was not caused by the customer, the vendor or the property-owner.

3. ChargesPremises Work Charges are as follows:      RESIDENCE      BUSINESS

<u>Initial Visit Charge</u>	\$20.00	\$30.00
-----------------------------	---------	---------

<u>Work Charge</u> - each 15 minute segment or major fraction thereof of billable time required to complete the work.	7.00	8.25
---	------	------

Material Charge - Based on current Telephone Company price list. The materials will generally be priced at 35% above the current Telephone Company purchase price.

C. MISCELLANEOUS NON-RECURRING CHARGES1. Non-recurring charges apply to the following:

- a. Restoral of Service Charge - This charge applies for restoring service to a customer following temporary suspension of service for non-payment or other authorized cause. This charge is in addition to any past due amounts for service previously furnished or any deposit which may be required.

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LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (cont'd)C. MISCELLANEOUS NON-RECURRING CHARGES (cont'd)1. Non-recurring charges apply to the following: (cont'd)

- b. Telephone Number Change Charge - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when a Line Connection Charge is applied). This charge applies for each telephone line number changed.
- c. Record Service Charge - This charge covers work associated with a change of Telephone Company records, at the customer's request, for:
  - a transfer of billing name, which occurs when one party contracts for the service which had previously been contracted for by another party.
  - a change in or addition to the present directory listing.
  - a subscriber's telephone number being excluded from the directory and directory assistance records, or a change from a "non-published" basis to a regular listed basis.
  - a change in billing records requested by the customer (except for a correction in name or billing address for residential service due to death, marriage, divorce, or legal action when there is no connection, disconnection, move or change in service) when none of the other non-recurring charges apply.

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LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (cont'd)C. MISCELLANEOUS NON-RECURRING CHARGES (cont'd)1. Regulations

- a. Customers have the option of paying for miscellaneous non-recurring charges in equal monthly installments over three billing periods.

## 2. Charges

		Residence	Business
a.	Restoral of Service Charge	\$15.00	\$20.00
b.	Telephone Number Change Charge	20.00	30.00
c.	Record Service Charge	10.00	15.00
d.	Preferred Telephone Number Service	15.00	25.00

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PRIVATE LINE SERVICE

1. General
  - A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
  - B. With reference to the channel descriptions given below:
    1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
    2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provide equipment.
    3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
  - C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
  - D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.
  - E. Channels are classified by series, and further classified within each series by types.
  - F. The customer is responsible for selecting the appropriate type of channel accordance with the types and descriptions provided in this Section of the Tariff.
  - G. The Telephone Company has responsibility for the channel facility up to demarcation point on the customer premises at which the interface appears.

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PRIVATE LINE SERVICE (cont'd)

1. General (cont'd)
  - H. Service Configurations descriptions are as follows:
    1. On Premise Channels - When channels are furnished on the same or connected premises, each channel connecting any two points is treated as a separate on-premises channel, except as otherwise specified for multiple appearances of channels on the same premises. When channels are furnished on the same or connected premises, any necessary supporting structure (poles, conduit, etc.) specified by the Telephone Company must be furnished and maintained by, or at the expense of, the customer. If provision of service on the same or connected premises cannot be furnished using customer-provided supporting structures, or if it requires a connection to the Telephone Company serving central office, rates and charges for service provided to different premises apply.
    2. Adjacent Premises - When a channel is furnished between properties on both sides of a street, alley or public thoroughfare, owned or leased by the same customer, which would be continuous in the absence of the public thoroughfare, an adjacent premises channel is required to connect the two premises. Channel connections between the premises must be direct, i.e., accomplished by the attachment of Telephone Company facilities to the customer's buildings, other customer provided structures, or by existing utility company poles. Channels furnished through Telephone Company-provided conduit or by use of supporting structures specifically for this purpose are excluded from "adjacent premises" rate treatment, in which case rates for Intraexchange and Interexchange channels will apply.
    3. Intraexchange Channel - When a channel is furnished within the same exchange area, one local channel and one transmission function are required to connect the serving central office and each premise at which the channel terminates.
    4. Interexchange Channel - When a channel is furnished between customer locations in different exchange areas, interexchange channels are required to connect the wire centers. Within each exchange area, one local channel and one transmission function are required to connect the interexchange channel and each premise at which the channel terminates.

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PRIVATE LINE SERVICE (cont'd)

## I. General (cont'd)

## I. Special Configurations are as follows:

1. Multi-point Service - When multi-point voice grade service is furnished, bridging equipment or arrangements are required. Additional rates and charges for such equipment or arrangements are specified with reference to the applicable types of service.

J. Rates for interexchange channels are based on the airline mileage between the wire centers where service is terminated, determined in accordance with Exchange Carrier Association Tariff F.C.C. No. 4.

1. Interexchange Channel other company - When one of the exchanges is operated by another telephone company which applies its established mileage charges for the portion of the service furnished by it, the mileage to which this Company's rates apply is the airline distance between the appropriate wire center operated by this Company and the point where the airline distance between wire centers crosses the other company's territorial boundary, or such other measuring point on the boundary or in the other company's territory to which the other company's mileage is measured as provided in the other company's tariff.
2. Interexchange Channel Multi-point Service - Each interexchange channel connecting the wire centers is considered a separate channel for which airline mileage is independently computed.

K. The following limitations apply to metallic facilities used for Private Line Service:

With future growth, maintenance, or modernization programs, the Telephone Company may not be able to provide metallic facilities to all customer locations. The Company has no liability or responsibility for any inconvenience or expense that this may cause the customer.

However, the Telephone Company will give advance notice (three months minimum), in writing to affected customers, of any firm plans to replace metallic facilities with non-metallic facilities.

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PRIVATE LINE SERVICE (cont'd)

## II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
  
- B. Type 1006 - used for low speed data transmission not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

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PRIVATE LINE SERVICE (cont'd)

## II. Series 1000 Channels (cont'd)

C. Type 1011 (30 baud) - available on an intraexchange basis only for two - or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (mater station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one of the master station and two others to provide service to other remote premises). Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

## E. Rate Schedules - Series 1000

## 1. Channels on the same or connected premises -

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

## 2. Channels between adjacent premises -

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

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PRIVATE LINE SERVICE (cont'd)

## II. Series 1000 Channels (cont'd)

## 3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each
- 
- premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

- b. Mileage -

Intraexchange and Interexchange Channels per mile  
between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

## 4. Transmission Function

Intraexchange and Interexchange -

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 1005 and Type 1006		
Data & Teletype	\$ 5.00	\$16.00
Miscellaneous Purpose	-	6.00
Type 1011	-	6.00
Type 1012	1.00	6.00

## 5. Other Features and Arrangements

- |  | <u>Monthly Rate</u> |
|--|---------------------|
| a. Multi-Point One-Way Type 1005 Channels<br>(furnished to existing customers only)                                | \$3.00              |
| Multi-Point Type 1005 Miscellaneous Purposes Channels, not<br>specially connected, used for one-way non-selective, |                     |

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PRIVATE LINE SERVICE (cont'd)

## II. Series 1000 Channels (cont'd)

simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

- b. Station Arrangement Charges for Type 1006 Channels - In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

## III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to Type 2001 channels
  - a. Type 2001 channels are furnished for voice transmission of approximate band-width of 300-3000 Hz.
  - b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
  - c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.
  - d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services.

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## 2. Automatic Signaling

- a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with type 2001 channels.
- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.

B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.

1. Regulations applicable to Type 2002 channels
  - a. When these channels are furnished for multi-point service, a bridging charge applies at each premises bridged on the same circuit.
  - b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.

## (1) Voice Channels

- (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
- (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.

## (2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.

## (3) For Combined Voice Transmission and Control Purposes

- (3.1) Channels furnished for combined voice

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

(3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.

(3.3) On multi-point services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.

(3.4) On two-point and multi-point services, voice channels may be used for the remote operation and control of private land radio telephone stations, at no additional charge when the control functions are provided via tone signals.

(4) Additional Equipment and Facilities  
Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either (1) or (2) above, are furnished at charges based upon the costs incurred.

## 2. Conditioning applicable to Type 2002 Channels

a. Type C1 - For a two-point or multi-point channel  
- the envelope delay distortion shall not exceed: between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds  
- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 1000 and 2400 Hertz, -1db to +3db  
between 300 and 2700 Hertz, -2db to +6db  
between 2700 and 3000 Hertz, -3db to +12db  
(+ means more loss)

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

- b. Type C2 - For a two-point or multi-point channel
- the envelope delay distortion shall not exceed:
    - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
    - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
    - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 500 and 2800 Hertz, -1db to +3db
    - between 300 and 3000 Hertz, -2db to +6db(+ means more loss)

NOTE: On a multi-point channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

## C. Off-Premises Channels

1. Type 2011 - A two-wire interface with facilities engineered for 1000 Hertz with a loss objective of 0 to 8db; normally suitable for off-premise extension use with Exchange Service.

## a. Regulations applicable to Type 2011 Channels

- (1) For intraexchange service, one local channel and one transmission function are required to connect the wire center to the premises where the extension is located.
- (2) For extension service in a different exchange area from the main station, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the extension service.

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## C. Off-Premises Channels (cont'd)

2. Type 2012 - A voice grade channel furnished for Centrex off-premises main and bridged station uses. A bridged station is an extension of a main station telephone number.

## a. Regulations applicable to Type 2012 Channels

- (1) For intraexchange service, the Centrex station line rate applies as provided in Section 13 of this Tariff, unless the circuit is configured as an adjacent premises channel, in which case the rate for an adjacent premises channel applies, as provided in this section.
- (2) For interexchange service, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Centrex off-premise extension.

3. Type 2014 - A two-wire interface with effective two-wire facilities furnished for PBX (or similar) off-premise main and extension service.

## a. Regulations applicable to Type 2014 Channels

- (1) The number of stations that may be connected and the distance over which satisfactory transmission is possible may be limited by operating and transmission factors.
- (2) For intraexchange service, one local channel and one transmission function are required to connect each main station to the wire center; one local channel and one transmission function are required to connect each extension station to the wire center.

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## C. Off-Premises Channels (cont'd)

- (3) For interexchange service, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect each main station to the wire center; one local channel and one transmission function are required to connect each extension station to the wire center.

## D. Tie Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025 and 2026 Channels
  - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
  - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

- c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
- d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:
  - (1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
  - (2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E & M signaling interface.
  - (3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.

## E. Telephone Answering Service Channels

- 1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
  - a. Regulations applicable to Type 2040 Channels
    - (1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel and one transmission function are required to connect the serving wire center to the location of the Telephone Answering Service Equipment.

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

- (2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.
  - a. Regulations applicable to Type 2041 Channels
    - (1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.
    - (2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
    - (3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.
3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator-identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.
  - a. Regulations applicable to Type 2043 Channels
    - (1) When the concentrator is located in a Telephone

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.

- (2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.
- (3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- (4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

## F. Rate Schedules - Series 2000 Channels

1. Channels on the same or connected premises -

	<u>Monthly Rate</u>
Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## 2. Channels between adjacent premises

	<u>Monthly Rate</u>
Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

## 3. Intraexchange and Interexchange Channels

## a. Local Channel - one required for each premise at which a channel terminates

	<u>Type 2011, 2012, 2014</u>	<u>All Other Types</u>
Each Two-Wire Channel	\$15.75	\$21.00
Each Four-Wire Channel	31.50	42.00

## b. Intraexchange and Interexchange channels per mile between wire centers

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$ 12.50	-
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

## 4. Transmission Function - one required per local channel -

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	4.00	\$11.50
Type 2002	4.00	10.50
Type 2011	1.25	12.75
Type 2012	3.75	5.75
Type 2014	8.00	11.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	-	16.00
Type 2040	1.20	35.50
Type 2041	-	6.75
Type 2043	12.50	19.00

5. Automatic signaling  
Private Line Signaling  
Automatic Ringing, each

-	3.96
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PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## 6. E &amp; M Signaling

E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, each	\$17.00
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## 7. Multi-Point Channels

For bridging multi-point Type 2001 and Type 2002 Channels At each premise at which a channel terminates	\$19.50
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## 8. Conditioning

## a. Type C1

(1) On a two-point channel not arranged for switching - each station	\$ 6.00
--	---------

(2) On a multi-point channel not arranged for switching - for the first station in an exchange	\$11.50
- for each additional station in the same exchange as the first station	\$ 8.00

## b. Type C2

(1) On a two-point channel not arranged for switching - each station	\$22.00
--	---------

(2) On a multi-point channel not arranged for switching - for the first station in an exchange	\$32.00
- for each additional station in the same exchange as the first station	\$11.50

## IV. Series 3000 Channels

A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two- point or multi-point service; normally suitable for half-duplex
--

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PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels
  - a. When these channels are furnished for multi-point service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
  - b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
  - c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
  - d. The equipment and associated station wiring shall be provided by the customer.
  - e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequence or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
  - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point

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PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

or multi-point service; normally suitable for half or full duplex data transmission.

1. Regulations applicable to Type 3002 channels
  - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
  - b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.
  - c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable to Type 3002 Channel
  - a. Type C1 - For a two-point or multi-point channel
    - the envelope delay distortion shall not exceed:
      - between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
    - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
      - between 1000 and 2400 Hertz, -1db to +3db
      - between 300 and 2700 Hertz, -2db to +6db
      - between 2700 and 3000 Hertz, -3db to +12db
      - (+ means more loss)
  - b. Type C2 - For a two-point or multi-point channel
    - the envelope delay distortion shall not exceed:
      - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds

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PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

- between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
- between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
  - between 500 and 2800 Hertz, -1db to +3db
  - between 300 and 3000 Hertz, -2db to +6db(+ means more loss)

NOTE: On a multi-point channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

- c. Type C4 - For a two-point, three-point or four-point channel
  - the envelope delay distortion shall not exceed:
    - between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
    - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
    - between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
    - between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 500 and 3000 Hertz, -2db to +3db
    - between 300 and 3200 Hertz, -2db to +6db(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.
- d. Type D1 - For a two-point channel not arranged for switching
  - Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data

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PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

- Signal to C-Notched Noise Ratio	28db
- Nonlinear distortion:	
(1) signal to second order distortion	35db
(2) signal to third order distortion	40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

## C. Rate Schedule - Series 3000 Channels

## 1. Channels on the same or connected premise

	<u>Monthly Rate</u>
Each Two-wire Channel	\$ 2.00
Each Four-wire Channel	4.00

## 2. Channels between adjacent premises

Each Two-wire Channel	\$ 8.50
Each Four-wire Channel	17.00

## 3. Intraexchange and Interexchange Channels

## a. Local Channel - one required for each premise at which a channel terminates

Each Two-wire Channel	\$21.00
Each Four-wire Channel	42.00

## b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate per Mile</u>
0 to 1 Mile	\$12.50	-
Over 1 to 3 miles	11.00	\$ 4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

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PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

## 4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$ 4.00	\$10.50
Type 3002	\$14.00	\$19.00

## 5. Multi-point channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
a. At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
b. At each station at which a Type 3002 channel terminates	\$19.50	\$19.50

## 6. Conditioning

	<u>Monthly Rate</u>
a. Type C1	
- on a two-point channel not arranged for switching	
- each station	\$ 6.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	\$11.50
- each additional station in the same exchange as the first station	\$ 8.00
b. Type C2	
- on a two-point channel not arranged for switching	
- each station	\$22.00
- on a multi-point channel not arranged for switching	
- for the first station in and exchange	\$32.00
- each additional station in the same exchange as the first station	\$11.50
c. Type C4	
- on a two-point channel not arranged for switching	
- each station	\$35.00

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PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

Monthly Rate

d.	Type D1 - on a two-point channel not arranged for switching - per channel	\$10.00
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## V. Definitions of Terms

## A. Adjacent Premises

Adjacent premises are properties owned or leased by the same customer, which are separated by a street, alley or other public thoroughfare absent which such properties would otherwise be continuous.

Channel connections between the premises must be direct, i.e. accomplished by the attachment of Telephone Company facilities to the customer's buildings, other customer-provided structures, or by existing utility company poles. Channels furnished through Telephone Company-provided conduit or through the use of supporting structures provided by the Telephone Company specifically for this purpose are excluded from "adjacent premises" rate treatment.

## B. Baud

Baud denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of this shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

## C. Bridging

Bridging defines the transmission equipment, e.g. amplifier equipment, required for the proper operation of multipoint voice grade and/or data channels.

## D. Central Office

The term central office denotes a local Telephone Company switching system where Telephone Exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

## E. Central Office Serving Area

A central office serving area is the geographical area normally served from a single Telephone Company local office switching location having one or several switching units which may be used interchangeably to serve all customers located within the area.

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PRIVATE LINE SERVICE (cont'd)

## V. Definitions of Terms (cont'd)

- F. Channels Specially Connected  
Channels are considered specially connected if they meet any of the following conditions: they are wired in series, such as is commonly done for alarm service, if a pair of wires is strapped to appear as one wire; if special bridging equipment is required, or any other method of interconnection is utilized, other than the paralleled connection commonly used in telephone plant.
- G. Connected Premises  
Connected premises are contiguous properties having a common boundary on all or most of one side. Such premises may not be separated by a street, alley or public thoroughfare or by intervening property.
- H. Duplex Service  
Duplex service denotes service which provides simultaneous transmission in both directions.
- I. Equalized  
A channel is considered to be equalized when the characteristics of the signal transmitted are preserved at the receiving end.
- J. Frequency Separation  
The term "Frequency Separation" denotes a method whereby simultaneous operation in both directions on a half-duplex grade of channel service can be achieved by the allocation of different frequency sections of the spectrum to each direction of transmission.
- K. Half-Duplex Service  
Half-Duplex Service denotes service which provides transmission alternately in either direction, or transmission in one direction only.
- L. Interexchange Channel  
An interexchange channel is one which connects two or more exchanges
- M. Interface  
An interface is a point on the property where the customer's service is located, at which Telephone Company-provided private line service terminates and at which connection of Telephone Company-provided private line service is made with communications systems or terminal equipment provided by the customer, or with other Telephone Company-provided services.

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PRIVATE LINE SERVICE (cont'd)

## V. Definition of Terms (cont'd)

- N.     Interoffice Channel  
An interoffice channel is one which connects two or more wire centers within the same exchange.
- O.     Local Channel  
A local channel consists of the wiring and facilities required for that portion of the service which extends from the customer's premises to the normal serving central office.
- P.     Multi-point Service  
Multi-point service denotes a service which provides common communications capability to more than two customers' premises, or, in the case of data service, to more than two station locations.
- Q.     Transmission Function  
Transmission Function is the equipment necessary to adapt a circuit to the station interface requirements and bring transmission characteristics into objective range.
- R.     Wire Center  
The term "wire center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

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Original Sheet 1

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)

A. GENERAL1. Description

- a. High Capacity Channels are two-point private line channels. These channels provide simultaneous two-way transmission of serial, bipolar, return to zero isochronous digital signals. The transmission speed of a High Capacity Channel is 1.544 Megabits Per Second (Mbps). A pulse density restriction, plus a constraint on customer-provided framing are part of the format constraints on High Capacity Channels. The format constraints permit the Telephone Company the use of every 193rd bit position for future use, therefore, the effective throughput rate available to the customer is 1.536 Mbps.
- b. Channels are furnished for service on a full-time basis, 24 hours a day, 7 days a week.
- c. Channels are furnished for use with customer-provided terminal equipment and communication systems. They are "pipeline" channels that have applications such as voice and data depending upon the customer's choice of terminal equipment.
- d. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in this and other Tariffs of the Telephone Company.

B. REGULATIONS1. Availability of Service

- a. High Capacity Channels require special equipment and will be provided only from those central offices equipped for digital transmission.
- b. This service is subject to the technical limitations of the digital equipment used by the Telephone Company as set forth in B.2. following. The central offices equipped to furnish 1.544 Mbps High Capacity Channel service have been or will be designated by the Telephone Company. A Service inquiry must be made to determine availability of service.

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HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps) (cont'd)

B. REGULATIONS (cont'd)

1. Availability of Service (cont'd)

- c. When the components required to provide service are not available, and when mutually agreeable to the customer and Telephone Company, special construction and/or facilities leasing may be undertaken to provide the required service. In such cases, charges based on costs apply.

2. Channel Service Unit Functionality

Channel Service Unit Functionality is required at all times at each station on a customer's premises to perform such functions as proper termination of the service, amplification, signal shaping and remote loopback testing. This functionality must be provided by the customer and it must comply with the requirements of the Bell Technical Reference Publication 62411 and Section 31 of Bell Telephone Company of Pennsylvania Tariff PA P.U.C. - No. 1.

3. Connections

Terminal equipment to be provided by the customer must meet the following interface requirements:

- a. Data signals, including timing and control where provided, exchanged at the interface between the customer's equipment and the High Capacity Local Channel must meet the signal and format constraints listed below.
- (1) Data Rate: 1.544 Mbps +/- 75bps.
  - (2) Consecutive zeros: no more than 15 consecutive zeros may be generated.
  - (3) Pulse Density: At least 3 pulses in any 24 bit interval.

Electrical, mechanical and functional specifications for these interfaces are available from the Telephone Company upon request.

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HIGH CAPACITY CHANNELS1.544 MEGABITS PER SECOND (Mbps) (cont'd)B. Regulations (cont'd)3. Connections (cont'd)

- b. The Telephone Company's responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer-provided equipment. Customers must provide and maintain terminal equipment at their expense.

4. Minimum Service Period

Local Channels are subject to a minimum payment period of 24 months. If service is disconnected prior to the expiration of the initial 24 month period, termination liability charges are applicable for the remaining portion of the minimum period, whether service is used or not. The termination liability charge will be reduced by 1/24th for each month of service.

5. Mileage Measurements

Rates for interexchange channels are based on airline mileage between the serving wire centers in accordance with Exchange Carrier Association Tariff F.C.C. No. 4.

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HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps) (cont'd)

C. CIRCUIT COMPONENTS AND RATES1. Intraexchange Channel

The circuit components for a High Capacity Intraexchange Channel between two customer premises located in the same exchange are:

- a. Local Channel, each (two required, one for each premises at which the channel terminates).

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
Initial	\$212.50	\$660.00
Additional*	\$105.00	\$660.00
Maximum Termination liability for each initial local channel installed		\$4,372.00
Maximum Termination liability for each additional local channel installed		\$2,160.00

\*The additional local channel monthly rate and the non-recurring charges apply to High Capacity Channels installed between the same locations as the initial channel.

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HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps) (cont'd)

C. CIRCUIT COMPONENTS AND RATES (cont'd)

2. Interexchange Channel

The circuit components for a High Capacity Interexchange Channel between two customer premises located in different exchanges are:

- a. Local Channel, each (two required, one for each premises at which the channel terminates). (1)

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
Initial	\$ 212.50	\$ 660.00
Additional*	\$ 105.00	\$ 660.00

Maximum Termination liability for each initial local channel installed \$4,372.00

Maximum Termination liability for each additional local channel installed \$2,160.00

\*The additional local channel monthly rate and the non-recurring charges apply to High Capacity Channels installed between the same locations as the initial channel.

- b. Interexchange Channel, per mile Monthly Rate  
\$ 27.50  
 Mileage for interexchange channels is the airline distance between wire centers. (2)

A minimum of one mile applies to interexchange channels.

- (1) If intercompany interexchange, only one local channel required for this Company.
- (2) If intercompany interexchange, interexchange channel mileage is charged from the wire center to the point of connection of the other Company. When this service does not terminate at a customer's premises in this Company's territory, the non-recurring charge specified in C.2.a. preceding applies per High Capacity service.

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Original Sheet 6

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps) (cont'd)

D. DEFINITIONSBit

The smallest unit of information in the binary system of notation.

Channel Service Unit Functionality

Equipment which performs the functions of proper termination of the service, amplification, signal shaping and remote loopback testing.

Circuit

The channel(s) and transmission function(s) that are furnished to the customer by the Telephone Company as a unit, i.e., without intermediate switching arrangements.

Communications Systems

Dedicated channels and other facilities furnished by a customer (or a Telephone Company) for communications between premises.

Component

A basic element used to provide a circuit or arrangement. Components include local channels and interexchange channels.

Demarcation Point

The electrical terminus of a circuit on a customer's premises. It provides a physical interface to the circuit in terms of design, installation and/or testing depending on the equipment provided.

Framing

Establishing a reference so that digital signals within a sequence of time slots can be identified.

Isochronous

Timing that is derived from the signal carrying the data (i.e., no timing or clock lead is provided at the demarcation point on the customer's premises).

Terminal Equipment

Any customer-provided telecommunications equipment other than transmission equipment (e.g. equalizers, amplifiers, etc.), multiline terminating systems or communications systems installed at a customer's premises and connected to a circuit.

Termination

Denotes the discontinuance of a circuit (including terminal equipment) either at the request of the customer or by the Telephone Company.

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CONSTRUCTION AND ATTACHMENT CHARGESA. GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

Any contribution in aid of construction, customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

B. CONDITIONS

1. The Company reserves the right to determine the route and type of construction required to furnish service.
2. All facilities constructed by the Company will be owned and maintained by the Company.
3. The Company will be reimbursed for the actual cost of a relocation or rearrangement of outside plant facilities at a customer request.
4. Buried plant may be substituted for aerial plant at the option of the Company. The rules and charges contained herein apply uniformly to either type of outside plant.
5. The Company reserves the right to waive or reduce construction charges if the constructed facility is potentially of value to the Company in providing service to other customers, or for toll lines, or for any other service.

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CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

C. CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

1. In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.
2. When local exchange service is desired at a point outside the base rate area but within the exchange area more than 2,640 feet distant from the existing facilities, the applicant therefore may be required to pay for this construction or the use of another company's plant in lieu of such construction as follows:

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CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)C. CONSTRUCTION ON PUBLIC RIGHT-OF-WAY (cont'd)

3. A non-recurring charge based on actual cost as determined by the Company will be assessed the customer for main line construction in excess of that furnished without charge. The distance is actual route measure from the end of the initial 1/2 mile of construction to the terminal or pole in the distribution facility from which the customer will be served.
4. Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.
5. Charges paid for construction of distribution facilities will be recalculated if additional customers are added to the line within three years and the customer that originally paid the charge is still served by the line. The construction charge is recalculated on the basis of the total customers that will now be served by the facility in accordance with C.3 above. The difference between the original charge and the recalculated charge is divided among the parties in the same ratio as their original payments were to the total charge collected. Construction charges will be refunded if the Company utilized the facility for toll lines or any other type of service.

D. CONSTRUCTION ON PRIVATE PROPERTY

1. In all cases of plant construction on private property, where the type of construction is selected by the telephone company, the Telephone Company will construct, own and maintain the facilities either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:
2. The Company will construct up to 1,000 feet of terminal facilities on private property without charge to the customer. Additional facility beyond 1,000 feet will be charged to the customer based on actual cost to the Company.

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CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)D. CONSTRUCTION ON PRIVATE PROPERTY

3. The terminal facility measurement is the actual route distance from the point of connection with the distribution facility to the drop pole for aerial plant and to the point of entry into the building in which the station is located for buried plant. The point of connection with the distribution facility will be assumed to be on the customer's side of a public road when the distribution system is located on the opposite side of the road.
4. The customer will secure at his expense all rights-of-way permits to assure the Company access for construction, maintenance, inspection, testing or removal of all or any part of the terminal facility. Any expense incurred by the Company to cross railroad tracks, streams, lakes and state and federal lands, in connection with the terminal facility, will be passed on to the customers in the actual amount of such expense.
5. The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.
6. When another customer is added to a terminal facility, the part used to serve more than one customer is considered to be a distribution facility and the provisions in C.5. preceding apply to the portion for which an excess construction charges had been paid.

E. MINIMUM CONTRACT

1. New construction will be provided only where service is contracted for a minimum period of one year. Where un-reusable facilities are built to provide service for a short period, the construction charge will be the actual cost of construction, plus the cost of removal less the salvage value of the removed facility.

F. OTHER SPECIAL CONSTRUCTION

1. Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the telephone company.
2. The Telephone Company shall have access to all facilities at all times for maintenance purposes.

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CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)F. OTHER SPECIAL CONSTRUCTION (cont'd)

3. The customer will reimburse the Company for the actual cost of any non-typical construction, such as placement of a buried or underground terminal facility in an area served by aerial facilities.
4. When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, backboards, manholes, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.
5. Construction of a Type Required by Governmental Authority: Where a governmental authority, by legislation or otherwise, requires a type of construction different from that selected by the Telephone Company, the customer shall be charged, in addition to any charge applicable under other sections, and amount based on the excess costs involved, including the excess cost of the facilities included in the construction allowance.  
Where a governmental authority requires that existing facilities be changed to another type of construction, the customer shall be charged an amount based on the costs of the new construction and the removal of the old, if such removal is required.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICESA. DESCRIPTION

The following Custom Calling Services are only available on a monthly subscription basis:

1. CALL WAITING - With this service, a subscriber using the phone will be alerted to another incoming call and will be able to switch between the two calls. A deactivation feature allows Call Waiting subscribers to deactivate Call Waiting by dialing a special code. The Call Waiting will automatically be reactivated when the call or call attempt is terminated. There is no additional charge for the deactivation feature.
2. CALL FORWARDING - This service allows the programming of a phone to automatically switch incoming calls to another number. Toll rates apply if forwarded calls are programmed outside the local calling area.
3. SPEED CALLING 8 - Frequently called numbers can be programmed into a phone to call these numbers by simply dialing a one or two digit number. Available in 8 or 30 number capacity.
4. SPEED CALLING 30 - see above
5. THREE-WAY CALLING - With this service, a three-way conversation can be arranged by simply dialing the numbers. In addition, Three Way Calling may be used by a customer who has Call Waiting to deactivate Call Waiting during a call.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)A. DESCRIPTION (cont'd)

6. CONTROLLED CALLING - Phones can be programmed to restrict the placing of outgoing calls to the local service area only (no direct-dialed or operator-handled toll). No monthly charge applies.
7. REMOTE CALL FORWARDING - This service allows subscribers to rent a directory telephone number in a remote location. Calls placed to the Remote Call Forwarding number are automatically forwarded via the public switched network to the subscriber's principal number. If Remote Call Forwarding calls are forwarded to a number outside the local calling area, toll rates apply to the forwarded portion of the call and are billed to the Remote Call Forwarding customer. Rates and regulations specified in other sections of this tariff apply to Remote Call Forwarding service. End User Access Charges specified in the National Exchange Carrier Association Tariff F.C.C. No. 5 do not apply to Remote Call Forwarding service. Call Forwarding as described above, is not offered as a feature at the Remote Call Forwarding terminating number.
8. CALL FORWARD BUSY LINE - This service forwards incoming calls to a predesignated directory number when the called line is busy. With Call Forward Busy Line, the subscribers have the flexibility of changing the forward-to number at their discretion, without a service order.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)A. DESCRIPTION (cont'd)

9. CALL FORWARD DON'T ANSWER - This service forwards all incoming calls to a predesignated directory number if the called number is not answered after a specified number of rings. With Call Forward Don't Answer, the subscriber has the flexibility of changing the forward-to number without contacting the telephone company for a new service order.
10. CALL FORWARD REMOTE ACTIVATION - This service allows subscribers to activate or deactivate all types of Call Forward or to change the forward-to destination when they are at a remote location. Call Forward Remote Activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the telephone company. If Call Forwarding is already in effect, the forward-to number can be changed by dialing the access code, the PIN and the new forward-to destination.
11. CALL PICKUP - This service allows a multiline customer to answer calls that are incoming to another line by dialing the call pickup access code and answering the call at a more convenient location.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)A. DESCRIPTION (cont'd)

12. MAKE SET BUSY - Residential subscribers can make their telephone lines appear busy to all incoming calls. The service is activated by dialing an access code, either when the line is idle or during the call. When an incoming call is diverted, the subscriber hears a short ring as a reminder that Make Set Busy is active. A deactivation code is dialed to return the line to idle status. Outgoing calls can still be placed while Make Set Busy is activated.
13. GROUP INTERCOM - This service allows individuals within a designated intercom group to contact each other by using an access code and abbreviated dialing.
14. RESIDENTIAL CALL HOLD - This service allows the subscriber to place a call on hold and then continue the conversation either from the same set or from a more convenient location. Residential Call Hold is activated by flashing the switchhook, dialing an access code and then hanging up. The call is resumed when the handset is picked up.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)A. DESCRIPTION (cont'd)

The following services are available on either a monthly subscription basis or through pay-per-use:

15. REPEAT DIAL - Customers may redial the last dialed directory number, by entering an activation code. If the destination line is busy, Repeat Dial monitors the line until it becomes idle and then places the call. The subscriber can continue to originate and receive calls without affecting the Repeat Dial request. Repeat Dial requests can be canceled by dialing the deactivation code. Customers who chose the pay-per-use option are billed per activation, whether or not the attempted call is completed.
  
16. RETURN CALL - Customers have the convenience of recalling the last incoming call without having to know the directory number of that call. Return Call is activated by means of dialing a code. If the called directory number is busy, automatic processing of the call continues until both lines are idle. The customer can continue to originate and receive calls without affecting the Return Call request. Return Call requests can be canceled by dialing the deactivation code. Calls returned outside the local calling area are subject to toll charges. Customers who chose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)A. DESCRIPTION (cont'd)

17. CALL BLOCK - Customers may selectively program a list of up to six directory numbers from which calls are to be blocked. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. This service is activated and deactivated by dialing the appropriate access codes. The Call Block list can be modified by using the keypad. Incoming calls from directory numbers on the list are routed to an announcement stating the called party does not wish to receive the call. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.
  
18. PRIORITY RINGING - With this service, incoming calls from up to six directory numbers can be identified by a distinctive ringing pattern. If the customer is engaged in a conversation and a call from one of the designated directory numbers arrives, a distinctive call-waiting tone (short-long-short) accompanies the incoming call. Calls from all other directory numbers are rung normally. The service is activated and deactivated by dialing the appropriate access code. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)A. DESCRIPTION (cont'd)

19. SELECTIVE CALL FORWARD - This service allows incoming calls from up to six directory numbers to be forwarded to another location. Numbers on the Selective Call Forward list, as well as the forward-to directory number, can be changed at any time by using the keypad. Calls from directory numbers that are not on the Selective Call Forward list will be completed as dialed. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

The following service is only available on a pay-per-use basis:

20. CALL TRACE -Customers may initiate an automatic trace of the last call received. After receiving a call which is to be traced, the customer dials a code and the traced number is automatically sent to the Telephone Company. The subscriber will receive a recording notifying them the trace was activated. The subscriber will not receive the telephone number of the party who called. The information will be held by the Telephone Company for release to the appropriate law enforcement personnel.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)**B. NONRECURRING CHARGES**

The following nonrecurring charges will apply for the connection of Controlled Calling and Remote Call Forwarding.

	<u>Residence</u>	<u>Business</u>
Controlled Calling	\$ 15.00	\$ 20.00
Remote Call Forwarding	----	**

\*\* The Business Line Connection Charge applies, as specified in Section 3 of this tariff.

**C. MONTHLY RATES (Subscription)**

1. The following monthly rates apply to Custom Calling Services:

<u>Services</u>	<u>Residence</u>	<u>Business</u>
Call Waiting	\$ 2.95	\$ 5.00
Call Forwarding	1.95	5.00
Speed Calling - 8 Station	1.50	2.50
Speed Calling - 30 Station	3.50	4.50
Three Way Calling	1.95	3.50
Remote Call Forwarding (1)	-----	15.00
Distinctive Ringing	3.00	5.00
Call Forwarding Busy Line (2)	1.95	3.25
Call Forwarding Don't Answer (2)	1.95	3.25
Call Forwarding Remote Activation (3)	.95	1.75
Call Pickup	.95	1.75
Make Set Busy	.95	1.75
Group Intercom	.95	1.75
Residential Call Hold	.95	1.75
Repeat Dial	2.95	4.75
Return Call	3.95	6.25
Call Block	4.95	8.00
Priority Ringing	2.95	4.50
Selective Call Forwarding	3.45	6.00

**NOTES:**

- (1) Not offered under Subscription Discount Rates
- (2) Customer may subscribe to one feature or to both features combined. The monthly rate is the same for either one service or both.
- (3) This is an option that can be added to any Call Forward arrangement.

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MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)B. MONTHLY RATES (Subscription) (cont'd)

2. The following Subscription Discount Rate apply, per service, to monthly rates for packages of Custom Calling Services.

	Monthly Subscription Discount Rates	
	<u>Residence</u>	<u>Business</u>
Package, two services, per line	15%	15%
Package, three services, per line	20%	20%
Package, four services, per line	25%	25%
Package, five or more services, per line	30%	30%

C. USAGE RATES

	Usage Rates	
	<u>Residence</u>	<u>Business</u>
Repeat Dial (1)	\$ .50	\$ .50
Return Call (1)	.50	.50
Call Block (2)	.50	.50
Priority Ringing (2) (3)	.50	.50
Selective Call Forward (2)	.50	.50
Call Trace, per successful attempt	1.00	1.00

## NOTES:

- (1) Rate applies per each activation.  
 (2) Rate applies each day list is active.  
 (3) Customers who subscribe to Call Waiting receive a priority call tone on selected calls if priority call screening list is activated.

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MISCELLANEOUS SERVICES (cont'd)ADVANCED INTELLIGENT NETWORK (AIN) SERVICES

- A. DESCRIPTION - As facilities permit, the following services will be provided when and where available.

Call Detail Reporting - This service allows subscribers to receive an electronic report detailing either the calls they made (originated), the calls they received (terminated), or both. This detailed report includes the duration of the call, time of day, toll or local and when available, the telephone number of the calling party. If the originating call is Caller ID Blocked the number is marked private.

When a subscriber requests this service, the information is sent monthly, on a diskette using ASCII format. There is a nonrecurring charge associated with implementing the reporting process.

Incoming Call Management - This service permits subscribers to take control over their incoming calls. By using a telephone keypad, the subscriber can designate specific time frames for accepting incoming calls based either on the calling party's telephone number or by issuing a Personal Identification Number (PIN) to select callers. This service will provide the subscriber with "scheduled call forwarding", which forwards calls to a particular location depending on the time of day.

Outgoing Call Management - This service allows subscribers to preselect what type of calls may be placed from their phones. All types of outgoing calls can be restricted from the subscriber's telephone including 900 calls, long distance calls and directory assistance. The outgoing call restriction can also apply to certain telephone numbers or designated area codes. The subscriber may override all restrictions by entering a PIN prior to placing a call.

Personal Number Service - This service allows a fixed telephone number to be forwarded to various locations for round-the-clock accessibility and call control. The subscriber can customize this service to have their Personal Number Service number automatically forward to the pre-determined number(s). Subscribers will have the ability to turn this feature on and off or to make modifications by using the telephone keypad.

Secure Access - This service forces anyone dialing the subscribed telephone number to enter a valid PIN prior to connection to the call. This service may be used to secure computer systems or to secure a conference circuit so that only authorized users may access the system using the valid PIN. For added security the subscriber can alter the PIN as often as every ten minutes.

Single Number Service - This service allows a subscriber with multiple locations to have a single contact number. When the subscriber's Single Number Service number is dialed, the network automatically routes the "geographically independent" phone number to the location nearest the caller. Calls can be routed by location as well as time of day or day of week.

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MISCELLANEOUS SERVICES (cont'd)ADVANCED INTELLIGENT NETWORK (AIN) SERVICES (cont'd)A. DESCRIPTION (cont'd)

TollGuard - This service enables a subscriber to override the Controlled Calling feature by entering a Personal Identification Number (PIN) prior to placing a toll call. The Controlled Calling feature enables customers to block outgoing direct-dialed and outgoing operator-handled calls. The customer retains the ability to receive incoming calls, utilize the local non-toll network and to place calling card, collect, and third number calling service, i.e. sent-paid calls.

B. MONTHLY RATES (Subscription)

<u>Services</u>	<u>Residence</u>	<u>Business</u>
Call Detail Reporting	3.50	3.50
- monthly report/ per account	50.00	50.00
Incoming Call Management	3.50	3.50
Outgoing Call Management	3.50	3.50
Personal Number Service	15.00	15.00
Secure Access	5.00	5.00
Single Number Service	5.00	5.00
TollGuard	3.50	3.50

C. NONRECURRING RATES

<u>Services</u>		
<u>Call Detail Reporting</u>	160.00	160.00
<u>Personal Number Service</u>	30.00	30.00

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MISCELLANEOUS SERVICES (cont'd)DISTINCTIVE RINGINGA. DESCRIPTION

Distinctive Ringing Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ringing Service and Call Waiting. Distinctive Ringing Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ringing Service is only offered on a monthly subscription basis.

B. EXPLANATION OF TERMS

## 1. Master Number

Main telephone number provided with the dial tone line and associated with incoming and outgoing calls.

## 2. Dependent Number

Additional telephone number (associated with the Master telephone number) that is used for incoming calls only and cannot be used for outgoing calls.

## 3. Distinctive Ringing and Distinctive Call Waiting Tone

Ring and Call Waiting tone patterns assigned to a Dependent number to distinguish incoming calls from those to the Master number.

C. REGULATIONS

1. Distinctive Ringing Service is furnished only from central offices where facilities are available, as determined by the Telephone Company.

2. Distinctive Ringing Service is provided only where, in the judgment of the Telephone Company, Distinctive Ringing Service is compatible with the type of service with which it is to be associated.

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MISCELLANEOUS SERVICES (cont'd)

## DISTINCTIVE RINGING (cont'd)

C. REGULATIONS (cont'd)

3. A customer can select up to two Dependent numbers assigned to the Master number.
4. The ringing and tone patterns associated with the Master and Dependent numbers shall be assigned solely at the discretion of the Telephone Company.
5. When a call is in progress, any incoming calls will receive a busy signal, unless the Distinctive Ringing Service customer also subscribes to Call Waiting.
6. Distinctive Ringing Service subscribers will be entitled to one White Pages directory listing option per Dependent number as part of the basic offering. The subscriber may choose one of the following listing options per Dependent number at no additional charge:
  - . Listed Number
  - . Non-published Number

(Note: Non-published Telephone Number regulations and charges for the Master number are covered in other Sections of this Tariff.)

7. "Collect" and "bill to a third number" calls may be charged to Dependent numbers. Calls charged to Dependent numbers will be billed to the Master telephone number. Additional charges for "collect" and "bill to a third number" will apply, as covered in other Sections of this Tariff and any other toll tariffs in which the Telephone Company may concur.
8. Where a customer subscribes to both Distinctive Ringing and Custom Calling Services, the applicable services are automatically associated with Master and Dependent numbers. Customers do not have the option of associating Custom Calling Service with less than all numbers except as set forth in Paragraph 9 following.
9. Distinctive Ringing Service customers who also subscribe to Call Forwarding must choose one of the following Call Forwarding arrangements at time of subscription:
  - a. Calls to Dependent and Master telephone numbers are forwarded to the same telephone number when Call Forwarding service is activated.

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MISCELLANEOUS SERVICES (cont'd)DISTINCTIVE RINGING (cont'd)C. REGULATIONS (cont'd)

9. (cont'd)
- b. Calls to the Master telephone number only are forwarded when Call Forwarding service is activated. Calls to Dependent number(s) will continue to ring and may be answered at the subscriber's premises.
10. Distinctive Ringing Service will not be provided on lines equipped with Telephone Company-provided hunting arrangements.
11. Distinctive Ringing Service may not be compatible with all types of customer provided telephone equipment.
12. Distinctive Ringing Service charges will be billed to the Master number.
13. All charges associated with Distinctive Ringing Service are the responsibility of the customer of record, including but not limited to "bill to a third number" and "collect" charges.

D. RATES

Rates for Dependent number(s) will be determined by the type of service (e.g. residence or business) of the Master number.

1. Monthly Rates

- a. The following monthly rates apply to Distinctive Ringing Service.

	<u>Monthly Rates</u>
(1) Residence	
First Dependent Number	\$ 3.00
Second Dependent Number	3.00
(2) Business	
First Dependent Number	5.00
Second Dependent Number	5.00

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MISCELLANEOUS SERVICES (cont'd)Voice Mail Package:

The following features will be offered as a package. These three features are Call Forward Busy, Call Forward Don't Answer and Message Waiting. These features will be offered in conjunction with Voice Mail Services.

Call Forward Busy Fixed (CFB) - This service forwards incoming calls to another (pre-designated) number when the called line is busy. CFB is not activated and deactivated by the end user but is in effect anytime an incoming call encounters a busy line.

Call Forward Don't Answer Fixed (CFDA) - The service forwards all incoming calls to another (pre-designated) number if the called number is not answered after a specified number of rings. CFDA is not activated and deactivated by the end user but is in effect anytime an incoming call is not answered after the designated number of rings.

Message Waiting (MWT) - The service notifies the end user when there are messages queued against the line. When a message is queued, the message indicator, is activated. The message waiting indicator is turned off when the end user has retrieved all the messages queued against the line.

The Voice Mail Package is available only to nonregulated enhanced service providers who desire to integrate it with their own service to offer a single enhanced Voice Mail product. The Voice Mail Package is not available to individual business and residence customers as a stand alone service. The Voice Mail Package is classified as a Business service.

Rates:

There is no nonrecurring charge for the installation of this service. The monthly recurring rates that apply to the three feature package are as follows:

<u>No. of Feature Packages</u>	<u>Monthly Rate/Package</u>
1 - 5, per package	\$ 5.00
6 - 20, " "	\$ 4.75
21 - 50, " "	\$ 4.50
51 - 100, " "	\$ 4.00
101 +, " "	\$ 3.50

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MISCELLANEOUS SERVICES (cont'd)A. DESCRIPTION1. CALLER ID SERVICE

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to the following customers: Residence and Business One-Party Service, PBX Trunks and Centrex Service. For calls originating from a line within a PBX Multi-line hunting group, only the "main" telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and nonpublished telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rated as completed calls. Caller ID Service, Caller ID Deluxe Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse(rotary) telephones.

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MISCELLANEOUS SERVICES (cont'd)A. DESCRIPTION (cont'd)2. CALLER ID DELUXE SERVICE

Caller ID Deluxe Service is an enhancement of the optional feature Caller ID Service. Caller ID Deluxe allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Caller ID Deluxe works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID Deluxe is available to customers by monthly subscription only, which provides unlimited use of the service.

As facilities permit, Caller ID Deluxe Service will be provided to the following customers: Residence and Business One-Party Service, PBX Trunks and Centrex Service.

The telephone numbers and names that will be displayed on a Caller ID Deluxe subscriber's display unit include listed, non-list and nonpublished telephone numbers.

The telephone numbers and names that will not be displayed to the Caller ID Deluxe subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System, and (3) calls placed through an operator. When these types of calls are received by a Caller ID Deluxe subscriber their display unit will notify them that the calling telephone number and name is unavailable.

In addition to the ability to see the telephone number and name of incoming calls, Caller ID Deluxe Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID Deluxe subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID Deluxe subscribers telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rated as completed calls.

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MISCELLANEOUS SERVICES (cont'd)A. DESCRIPTION (cont'd)3. CALLER ID AND CALLER ID DELUXE PER-CALL BLOCKING

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call.

When this blocking feature is activated by the calling party, and they place a call to a Caller ID or Caller ID Deluxe subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

4. CALLER ID AND CALLER ID DELUXE PER-LINE BLOCKING

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Caller ID or Caller ID Deluxe subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company serving area.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service provider.

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MISCELLANEOUS SERVICES (cont'd)A. DESCRIPTION (cont'd)

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Caller ID Deluxe subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Caller ID or Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID or Caller ID Deluxe subscriber that has activated ACR: (1) place the call by unblocking the telephone number; or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of the D-TEL LLC who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

B. RATES	Monthly Charge (per line)
Caller ID Service	
Residence	\$ 8.00
Business	\$10.00
Centrex	
2-10 lines	\$ 8.00
11-50 lines	\$ 6.00
51 or more lines	\$ 4.00
Caller ID Deluxe Service	
Residence	\$10.00
Business	\$14.00
Centrex	
2-10 lines	\$10.00
11-50 lines	\$ 8.00
51 or more lines	\$ 6.00

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MISCELLANEOUS SERVICES (cont'd)

B. <u>RATES(cont'd)</u>	<u>Nonrecurring Charge</u> (per order) (per line)	<u>Monthly Charge</u> (per line)
Caller ID Blocking		
Per Call	-----	-----
Per Line		
Residence	12.00*	-----
Business	18.00*	-----
Centrex	18.00*	-----

\*Initial per line blocking is provided at no charge upon customer request. This nonrecurring charge would only apply for subsequent requests for Caller ID Blocking (Per Line) for the same customer at the same address.

C. PROVISIONS AND REGULATIONS

1. Caller ID Service and Caller ID Deluxe Service will be offered on a monthly basis only.
2. The nonrecurring charge does not apply to upgrades in service from Caller ID to Caller ID Deluxe.

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MISCELLANEOUS SERVICES (cont'd)DIRECTORY ASSISTANCE SERVICE

## 1. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of the Company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

## 2. Regulations

## a. Per Call Charge

The Telephone Company allows the residential customer to make two calls per month to Directory Assistance at no charge, following the telephone company may apply a charge, not to exceed \$.25, on any Local Directory Assistance call.

## b. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

- (1) Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
- (2) Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

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MISCELLANEOUS SERVICES (cont'd)DIRECTORY ASSISTANCE SERVICE (cont'd)

## 2. Regulations (continued)

## c. Multiple Number request

A maximum of two requested telephone numbers per call are permitted.

## 3. Rates

## a. Where the customer direct dials Directory Assistance

Per Call

\$ .35

## b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator

.35\*

\*Plus the applicable operator handled rate

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MISCELLANEOUS SERVICES (cont'd)OPERATOR SERVICESA. LINE STATUS VERIFICATION

Upon customer request, the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. CALL INTERRUPTION

Upon customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

C. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

Calling Card Customer Dialed	Operator Station-to-Station #	All Types Person-to-Person
\$ .35	\$ .90	\$ 2.50

#-Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls. The live operator surcharge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number and name, the Company will waive any additional charges associated with such alternative methods.

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MISCELLANEOUS SERVICES (cont'd)DATA ACCESS SERVICE

## A. General

Data Access Service is an optional feature which may be added to a Local Exchange Service dial tone line to improve its quality to meet specific data transmission requirements. This service provides for the additional engineering, conditioning, rearrangement, testing and maintenance of facilities that are required to arrange a dial tone line for satisfactory data transmission performance using the public switched telecommunications network and customer provided equipment.

## B. Transmission Requirements

The transmission requirements to which Data Access Service is designed, furnished and maintained are delineated in various technical references commonly adopted as industry standards. Upon request of the customer, the Telephone Company will furnish a copy of the parameters currently being used to rate transmission performance.

## C. Regulations

Data Access Service is limited to the following types of Local Exchange Service: One-party Residence, One-party Business, PBX Trunk and Centrex station lines.

Only customer premises equipment which complies and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations may be connected to a dial tone line arranged with Data Access Service.

Data Access Service is offered only where existing suitable facilities are available. Where such facilities are not available, no special construction will be undertaken by the Telephone Company to provide this service.

Data Access Service is not necessarily identifiable with specific equipment, but rather represents the end results in terms of performance characteristics which may be obtained by various combinations of circuit design, conditioning and rearrangements of facilities. Although the work necessary to provide Data Access Service may vary from application to application, this service will be charged for as a single rate element, consisting of both a nonrecurring charge and a monthly recurring rate.

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MISCELLANEOUS SERVICES (cont'd)DATA ACCESS SERVICE (cont'd)

## C. Regulations (cont'd)

The Telephone Company will make preliminary tests at no charge to the customer to determine if Data Access Service would be beneficial. If no physical conditioning or rearrangement of facilities will benefit the customer, there will be no charge to the customer.

The rates and charges for Data Access Service are in addition to the rates and charges for a Local Exchange Service dial tone line as specified in other sections of this Tariff.

When a customer cancels an order for Data Access Service after the engineering and installation have been started, the non-recurring charge specified below shall apply.

## D. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Data Access Service, per line arranged	\$ 5.00	\$ 165.00

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MISCELLANEOUS SERVICE (cont'd)

"900" Information Service Blocking

1. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service Number (900-NXX-XXXX).

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- c. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
- d. Blocking can be provided on a Foreign Exchange access line.
- e. Blocking service may not be available with certain multi-line business arrangements.
- f. There is no charge to remove "900" Information Service Blocking.

3. Rates

"900" Information Service Blocking

Residence (per line) \_\_\_\_\_

Service Charges

Initial Request	No Charge
Subsequent Request	\$ 10.00

Business

Initial Request	No Charge
Subsequent Request, per order	\$ 15.00
Per Line/Trunk Equipped	\$ 15.00

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MISCELLANEOUS SERVICES (cont'd)Pennsylvania Telecommunications Relay Service1. General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA. P.U.C. No. 13.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 1998.

Per residence access line, per month	\$ .06
Per business access line, per month	\$ .12

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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MISCELLANEOUS SERVICES (cont'd)A. Pennsylvania Telecommunications Relay Service (cont'd)3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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MISCELLANEOUS SERVICES (cont'd)Enhanced 911 ServiceA. GENERAL

Enhanced 911 Service, also referred to as E911 Service, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP), designated by the customer, may receive and answer telephone calls placed by dialing the number 911.

B. TERMS AND CONDITIONS

1. All 911 calls from a specified central office designation must be accepted by the 911 Public Safety Answering Point (PSAP).
2. The PSAP operator is responsible for the dispatch of police, fire ambulance or any other emergency services personnel summoned by the party seeking assistance.
3. E911 Service information consisting of the name, address and telephone numbers of telephone subscribers whose listings are not published in directories or listed in directory assistance offices is confidential and the customer agrees to use such information only for the purpose of responding to emergency E911 Service calls.
4. Any party residing within the serving area of the E911 Service forfeits the privacy afforded by non-listed and non-published service to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
5. The Telephone Company shall not be liable for any loss or damages arising from errors, interruptions, defects, failures or malfunctions of E911 service. The Telephone Company's liability and obligation to furnish E911 service are limited as set forth in Section 1 of this Tariff and the Public Safety Emergency Telephone Act of the Commonwealth of Pennsylvania.

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MISCELLANEOUS SERVICES (cont'd)Enhanced 911 Service (con't)C. DESCRIPTIONBasic E911 Features

1. **Enhanced 911 Service Trunk** - Trunks that connect at the End Central Office, where the 911 call originates, and at the Control Central Office.
2. **Automatic Location Identification(ALI) Maintenance** - The ALI feature will forward the name and address associated with the telephone number from which the call originated to the Public Safety Answering Point for display on associated customer premises equipment. The nonrecurring charge will cover the initial loading of the Company access lines and the monthly charge will cover the daily maintenance of the ALI database.
3. **Automatic Number Identification** - A feature by which the telephone number from which the call originated is forwarded to compatible customer premises equipment.

Optional E911 Features

4. **Control Central Office** - A telephone company switching unit equipped to perform the routing of 911 calls and to terminate 911 dedicated trunks from a central office and/or a Public Safety Answering Point. Includes manual/fixed/selective transfer arrangements and Selective Routing capability.
5. **Enhanced 911 Service Facility Group** - This nonrecurring charge covers the process where the E911 trunks of the various local exchange carriers within the defined serving area are terminated at the Control Central Office of the designated central office providing E911 services to a particular PSAP.

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MISCELLANEOUS SERVICES (cont'd)Enhanced 911 Service (cont'd)C. DESCRIPTION (cont'd)

6. **Public Safety Answering Point Receiving Automatic Location Identification (ALI) Information** - The Telephone Company charge for providing the ALI from all customer records to the Controller at the Public Safety Answering Point.
7. **Selective Routing/Transfer** - The Telephone Company charge for providing the Selective Routing/Transfer of 911 calls to the appropriate county PSAP.
8. a) **Automatic Call Distribution (ACD)** - Automatic Call Distribution is a service which provides fair distribution of queued calls to available call answering positions of the customer; i.e. Agent positions served by the system.
- b) **Management Information System (MIS)** - Management Information System is a service that generates both real-time and historical reports on agent and group performance.

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MISCELLANEOUS SERVICES (cont'd)Enhanced 911 Service (con't)D. RATES

<u>Services</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
Basic Features:		
1. Enhanced 911, Service Trunk (1) rate per trunk, per central office	\$ 135.00	\$ 11.00
2. Automatic Location Identification Maintenance (2) per 1,000 data entries	2,050.00	30.00
3. Automatic Number Identification	0	0
Optional Features:		
4. Control Central Office	3,000.00	3,622.00
5. Enhanced 911 Service Facility Group rate per facility group, per central office	325.00	-----
6. Public Safety Answering Point receiving Automatic Location Information.	3,000.00	708.00
7. Selective Routing/ Transfer (3) per 1,000 data entries.	430.00	.75

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MISCELLANEOUS SERVICES (cont'd)Enhanced 911 Service (con't)D. RATES (con't)

<u>Services</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
Optional Features (con't):		
8. Automatic Call Distribution		
ACD Service per agent position	\$ 150.00	\$ 133.50
Management Information System per ACD System	200.00	267.00

Notes:

- (1) This rate is in addition to rates for dedicated Private Line Service Channels as specified in Section 4 of this Tariff.
- (2) These charges apply only for data entries associated with Company service areas. The nonrecurring charge will only apply on the initial data loading of the company access line information.
- (3) The data entry count is rounded upward to the nearest 1,000, and is based upon the number of access lines in the 911 serving area. The nonrecurring charge will only apply on the initial data loading of the counties access lines.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENTGENERAL

- A. Equipment provided by the customer may be permitted to be connected to the facilities furnished by the Telephone Company only under conditions specified in this section of the Tariff.
- B. Where the use of any customer provided terminal equipment involves direct electrical connection to the facilities of the Telephone Company, such connection shall be made through a connecting device furnished and installed by the Telephone Company at charges specified in this tariff.
- C. The customer is not permitted to create additional channels from facilities provided by the Telephone Company, or to resell or share services with another party through extension of customer provided channels, or equipment, except as otherwise provided in this tariff.
- D. If customer provided equipment is used in violation of the provisions of this tariff, the Telephone Company will take such action as it deems necessary for the protection fo the network.

After notification by the Telephone Company of such violation, the customer shall discontinue such use and confirm in writing to the Telephone Company within 10 days that such violation has ceased. Failure of the customer to conform to this requirement shall result in suspension of service.

LIMITATIONS OF RESPONSIBILITY OF THE TELEPHONE COMPANY

- A. The telecommunications network is not represented as being adapted to the use of customer-provided equipment or communications systems and the Telephone Company shall not be responsible for:  
(1) The through transmission of signals generated by the customer-provided equipment or communications systems or for the quality of or defects in, such transmission; (2) The reception of signals by the customer-provided equipment or communications systems.
- B. The Telephone Company shall not be responsible to the customer if changes in the criteria in this Tariff or changes in any of the facilities or operations or procedures of the Telephone Company render any of the customer-provided equipment or communications system obsolete or require modification of or alteration to such equipment

or system or otherwise affect its use or performance.

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CONNECTION WITH CUSTOMER - PROVIDED EQUIPMENT (cont'd)OBLIGATIONS OF THE CUSTOMER

- A. The customer will at his expense:
1. Provide and install all wiring from point of connection with the Telephone Company facilities and make the actual connection with it as instructed by the Telephone Company personnel.
  2. Provide power to operate his equipment in conformity with Telephone Company specifications.
  3. Maintain his equipment so that it will operate within the standards set forth in this tariff and by testing, determine if trouble is being caused by his equipment before requesting maintenance service by the Telephone Company.
  4. Replace or modify his equipment, or disconnect and discontinue use of same, upon notice from the Telephone Company that it is obsolete or unusable because of changes in standards, facilities or operating procedures of the Telephone Company.
  5. Be responsible for payment of Premises Work Charges, as specified in Section 3, for visits to his premises by a Telephone Company employee when the visit is necessary to determine that the service difficulty or trouble is not being caused by Telephone Company equipment or facilities.
  6. The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities; against claims for infringement of patents arising from, combining with, or using in connection with facilities of the Telephone Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

NETWORK CONTROL SIGNALLING

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the signals used to control the network and the switching equipment involved. Therefore, the network control signalling shall be performed by equipment furnished, installed and maintained by the Telephone Company.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT (cont'd)

BASIS OF CONNECTION

Customer provided equipment may be connected to the facilities of the Telephone Company either by direct electrical connection, as covered in Paragraph B-General Regulations above, or by acoustic or inductive connection.

NETWORK PROTECTION CRITERIA

To protect the network and services furnished to the public by the Telephone Company, the customer provided equipment must comply with minimum network protection criteria which shall be prescribed by the Telephone Company, or Telephone Companies with which this Company interconnect.

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CENTREX SERVICE

Centrex Service consists of switching equipment, located on Telephone Company premises, interconnected with customer-provided stations on the customer's premises to provide intercommunication among the stations and station access to the exchange network. This service offering requires special central office equipment and is provided only where such central office equipment is available.

A. GLOSSARY OF TERMSAccount Codes

A station user can enter a cost accounting or client billing code into their SMDR system.

SMDR System

Station Message Detail Reporting is another name for telephone call accounting. It is a call accounting system used to organize information and upon being asked, prepare reports - printed or to disk.

Attendant Camp-On

This feature permits attendant completed calls to busy station to be placed in a waiting (camp on) condition. When the station becomes idle, it is automatically rung and connected to the waiting call.

Attendant Recall

A call that has been extended by a system attendant is automatically returned to an attendant after a specified time period if the caller receives a busy signal or no answer.

Attendant Services

This feature enables the system to provide uniform Attendant Access Code to every station user within a customer group (maximum of eight 8 subgroups numbered zero 0 through seven 7). During the regular working hours, calls from stations are directed to the attendant by dialing the assigned subgroup number (usually 0).

Attendant Speed Call

This feature permits an attendant to dial frequently called numbers by depressing a speed call key and dialing a one or two digit code.

Attendant Transfer

This feature enables an attendant to call and speak to another attendant and/or to transfer a call to another attendant.

Authorization Codes

An authorization code is a specific set of digits assigned to and used by a station user.

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CENTREX SERVICE (cont'd)

A. GLOSSARY OF TERMS (cont'd)

Automatic Identification of Outward Dialing

This feature provides for automatic number identification of the calling station on all completed outgoing long distance calls.

Automatic Line

When this feature is assigned, going off hook causes a connection to be made to a predetermined location with no pulsing required (often called a hotline).

Busy Verification - Station/Trunks

This feature permits the attendant to verify the condition of a station line or trunk within the customer's group as to its busy idle, or out-order state. It allows the attendant to establish a talking connection with any apparently busy trunk, special service access line, or station line to verify that they are busy and in working order. Busy Verification Tone will be provided to the interrupted parties and repeated for as long as the attendant is connected.

Call Forwarding

Allows a station user to forward calls to another telephone number within the customer's system, the local calling area or a foreign exchange. Long distance rates apply where applicable.

Provides electronic digital switching service for intercommunication purposes and for connection through the local and long distance telephone network, and will be furnished where central office equipment and adequate outside plant facilities are available.

Call Park and Retrieve

Allows a station user to "park" or hold one call by a switchhook flash and a code, and can be retrieved from any station by dialing the appropriate code and the directory number against which the call is parked.

Call Pick-Up

Allows a station user to answer calls that come into other stations within an assigned Call Pick-Up, by a code.

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CENTREX SERVICE (cont'd)A. GLOSSARY OF TERMS (cont'd)Call Waiting

Informs a station user who is engaged in a phone call, that a second call is waiting by a tone. The user can put the first call on hold and answer the call waiting by a switchhook flash, and alternate between calls by a switchhook flash.

Class of Service Restriction

The Class of Service (COS) feature defines the specific features available to individual stations and attendants within a customer group. Access restrictions are divided into origination restrictions, terminating restriction, and feature restriction. The maximum number of COS per customer group is 256.

Consultation Hold

In conjunction with call transfer, this permits the transferring party to talk privately with the destination before transferring the call.

Dictation Access

The feature provides station access to customer provided dictation recording equipment by dialing an access code.

Direct Inward Dialing

Allows incoming calls to reach a station without attendant assistance, by dialing the directory number of the station.

Direct Outward Dialing

Allows a station user to dial outgoing calls by an access code, waiting for a second dial tone, and dialing the desired outside numbers, subject to class of service restrictions.

Distinctive Ringing

Identifies certain call types by applying a distinctive ringing cadence to calls terminating on Centrex stations in the customer group.

Foreign Exchange Lines & WATS

Lines from a Central Office other than the customers serving Central Office and Wide Area Telephone Service terminating in the customer's system.

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CENTREX SERVICE ( cont.)A. GLOSSARY OF TERMS (cont'd)Hold

Allows a station user to place a call on hold by a switchhook flash, keying a code, giving a busy tone and then silence. Then the user hangs up. Every 15 seconds a short burst of ringing will occur as a reminder of the call on hold. The user can be reconnected to the call by picking up the receiver. A user can place another call while holding a call, by a switchhook flash, dial tone, and placing the second call. If a second call results as a busy signal, the user can return to the first call by two switchhook flashes. If the second call goes through, when finished, hang up and the original call will ring shortly afterwards.

Intercommunication

Any station calling any other station in the customer's system.

Last Number Redial

Allows a station user via a code, to automatically dial the last number dialed from that station.

Line Hunting

When a number in the hunt group is dialed, the hunting starts with the first line in the hunt group and ends at the last. The lines are hunted sequentially, and the call is completed to the first idle line in the hunt group.

Lockout

If the lockout and telephone feature is enabled, an attendant may not re-enter a call on a held loop unless either recalled by station user or upon automatic attendant recall.

Meet Me Conference (3-Way)

A station user may set up a conference call for a specified time with the Meet-Me Conference feature. The assigned Meet-Me Conference directory number for the conferees is dialed at the designated time. Each conferee is automatically added to the conference when the Meet-Me Conference number is dialed. As conferees are added, all conferees, including the new arrival, will receive a confirmation tone to indicate that a party has been added.

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CENTREX SERVICE (cont'd)A. GLOSSARY OF TERMS (cont'd)Multiple Console Operation

More than one console can be operated by the same customer. Usually due to the number of telephones in the customer group or maybe answering consoles, or group answering consoles within the customer's main station group.

Multiple Listed Directory Numbers

More than one Listed Directory Number (LDN) may be made available to provide access to the attendant of any one customer group.

Paging Access

Permits attendants and station users to have access to loudspeaker paging equipment by dialing an appropriate access code.

Ring Again

Used to automatically ring back a station user who dialed an extension, got a busy signal, and activated ring again.

This is done by doing a switchhook flash, and keying a code. The station user gets a tone and hangs up. When the dialed extension becomes idle the originating station user's telephone will ring; that user picks up the receiver and it rings the station called.

Secrecy

The feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation.

Serial Call

If a calling party wishes to speak to more than one station the attendant can hold the trunk circuit on the console loop key. The attendant observes the lamps of the loop key to know when the calling party is ready to extend the next call. When the called party has hung up, the calling party is ready for the next connection to be established by the attendant.

Station Controlled Conference

This feature permits 500/2500 Stations (POTS) to establish a conference call consisting of more than three parties without the assistance of the attendant.

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Centrex SERVICE (cont'd)A. GLOSSARY OF TERMS (cont'd)Station Line

A main station line is the primary or first termination of a Centrex line to which a particular Centrex Line number is assigned. A bridged line termination is an additional termination of a station assigned to the same station line number.

Station Speed Calling

A station user can assign telephone numbers a one or two digit code by a programming function via a code. From that point on, the digit code is dialed, and the assigned number is automatically dialed. There is no provision for a pause, and only 15 digits can be programmed to a code.

Station to Station Calling

A station user can complete calls within the customer's system by dialing the station number.

Switched Loop Operation

Allows for the attendant position to be released from a call after the connection between the switching equipment and the called station has been established.

System Speed Calling

This feature allows a customer to define a list of network speed calling numbers. These numbers will be assigned when service is installed. They will be available to all telephones within the customer group, and accessed by dialing pre-assigned codes.

Through Dialing

This feature permits the attendant to select the trunk facility for the station and "pass dial tone" to the station user. The station user then dials his called number. This feature is usually used as a manual over-ride of outgoing station restrictions.

Transfer (3-Way)

Allows a station user to transfer incoming calls to another station within the customer's system by a switchhook flash, dialing the desired station number, announcing the call and hanging up.

Two-Way Splitting

This feature permits the attendant to talk privately to either the called party or calling party. The attendant can alternate between the source or destination as required.

Uniform Numbering Plan

Provides uniform numbering to every station within a business group.

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CENTREX SERVICE (cont'd)B. GENERAL REGULATIONS

1. Class of Service; Minimum Subscription; Suspension  
Centrex Service is offered only as one-party business service.

The minimum subscription to Centrex Service is two (2) main station lines.

Suspension of Centrex Service at the customer's request is not available

2. Operating; Power and Space  
All operating at the customer's premises is performed at the expense of the customer.

All power and suitable space required on the customer's premises for attendant and station equipment associated with Centrex Service is provided by the customer, at his expense.

3. Compatibility

Customer premises attendant and station equipment must be compatible with the Company's Centrex Service.

4. Centrex Line Connection Charges  
A nonrecurring Connection Charge applies for arranging a Centrex station line between the Telephone Company central office and the rate demarcation point at the customer's premises.

The installation and maintenance of inside wire and customer premises equipment is the responsibility of the customer.

5. Station Line Charges  
The Basic Service portion or the Intercommunication portion of Centrex Station Lines are not offered separately.

The total number of station lines within a Centrex system are priced at the same rate.

The station line rate applies to bridged station lines at premises other than the premises of the associated main station line.

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CENTREX SERVICE (cont'd)B. General Regulations (cont'd)6. Inter-Exchange Extension Mileage Charges

Private Line Service Type 2012 Channel charges, as shown in Section 4 of this Tariff, apply to Centrex station lines in exchanges other than that which houses the main switching equipment.

7. Permissible Interconnections

Station and tie lines connected with a Centrex system and extending to the premises of another customer may not be connected for exchange service. Calls over such lines also may not be connected to other station or tie lines which extend to the premises of another customer.

8. Contract Period

The contract period for Centrex Service including common equipment and main station lines is three years. If a Centrex system is disconnected or moved within a contract period, termination charges will apply as specified in B.11 following.

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CENTREX SERVICE (cont'd)B. GENERAL REGULATIONS (cont'd)9. Termination Charges

When a Centrex system is disconnected or moved to a location in a different exchange within the contract period, termination charges will apply, as follows:

- Fifty percent (50%) of the Centrex service monthly rates for common equipment and main station lines in effect at the time the system is disconnected or moved is used to compute the termination charges due for the remainder of the contract period.

When a Centrex system is moved to a location within the same exchange within the contract period, the following options apply:

- The contract may be terminated, with applicable termination charges as specified in the paragraph above; or
- The contract may remain in effect, with the payment of associated relocation costs, as determined by the Telephone Company.

When the number of station lines are increased within a contract period, the additional station lines will be included in the original contract date and will be subject to the same contract termination charges.

10. Other Charges

Charges specified in this or other sections of this Tariff, as appropriate, apply for other telecommunications services used in conjunction with the Company's Centrex Service.

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CENTREX SERVICE (cont'd)C. BASIC CENTREX OFFERINGS

1. Basic Features - Basic Centrex Service consists of the following features:

- Attendant Service
- Automatic Identification of Outward Dialing
- Automatic Line
- Call Forwarding
  - All Calls
  - Busy
  - No Answer
- Call Park and Retrieve
- Call Pick-Up
- Call Waiting
- Class of Service Restriction
- Consultation Hold
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Distinctive Ringing
- Hold
- Hunting
- Last Number Re-Dial
- Push Button Dialing
- Ring Again
- Station to Station Calling
- System Speed Calling
- Three Way Conference Transfer
  - 3 Way Conference
  - Call Transfer Incoming Calls
  - Call Transfer Outgoing Calls
  - Call Transfer - All Calls
- Uniform Numbering Plan Capability

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CENTREX SERVICE (cont'd)C. BASIC CENTREX OFFERINGS (cont'd)2. RatesMONTHLY RATE

<u>STATION LINES</u>	<u>COMMON EQUIP</u>	<u>BASIC SERVICE*</u>	<u>INTER- COMMUNICATION*</u>
2-10	\$30.00	\$7.00 each	\$12.00 each
11-25	35.00	6.00	10.00
26-50	45.00	5.00	8.00
51-100	55.00	4.50	7.00
100 Plus	80.00	4.00	7.00

\* Basic Service and Intercommunication Charges are per line, per premise.

NONRECURRING CONNECTION CHARGE

<u>STATION LINES</u>	<u>COMMON EQUIP.</u>	<u>LINES</u>
2-10	\$350.00	\$55.00 each
11-25	400.00	55.00
26-50	500.00	55.00
51-100	600.00	55.00
100 Plus	800.00	55.00

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Centrex SERVICE (cont'd)

D. OPTIONAL CENTREX OFFERINGS

1. Enhanced Features I Package used with Attendant Console (s) (3)

Nonrecurring Connection Charge - \$650.00                      Monthly Rate - \$40.00

Attendant Camp-On	Multiple Console
Attendant Recall	Operation
Attendant Speed Calling	Multiple Listed
Attendant Transfer	Directory Numbers
Busy Verification	Secrecy
Call Park and Retrieve	Serial Call
Lockout	Switched Loop Operation
	Through Dialing
	Two-Way Splitting

2. <u>Optional Features</u>	<u>Nonrecurring Connection Charge (1)</u>	<u>Monthly Rate</u>	
Account Codes (3)	\$25.00	\$5.00	
Authorization Codes (3)	25.00		5.00
Dictation Access	25.00	7.00	
Foreign Exchanges, WATS & TIE Lines (2)(3)	60.00	35.00	
Loud Speaker/Radio			
Paging Access	25.00	10.00	
Meet Me Conference (3)	25.00	15.00	
PBX Trunk Termination (3)	25.00	7.00	
Station Controlled			
Conference (3)	25.00	15.00	
Station Speed Calling			
8 Per List	10.00	3.00	
8 Control Station	--		3.00
Ea. Add'l Station	--		1.50
30 Per List	15.00	4.00	
30 Control Station	--		4.00
Ea. Add'l Station	--		3.00

Notes:

- (1) Applies at the time of installation. Subsequently, the Feature Processing Charge applies as specified in Paragraph E following.
- (2) In addition to all other Tariff charges.
- (3) Not available in the Denver and Manheim exchanges due to equipment limitations.

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CENTREX SERVICE (cont'd)E. FEATURE PROCESSING CHARGE

A Feature Processing Charge applies for each service order required to execute a customer's request for any change; i.e. add, drop, change or rearrange features of existing Centrex lines.

	<u>Nonrecurring Charge</u>
Change 6 or less appearances of features on a service order	\$ 75.00
Change more than 6 appearances of features on a service order	150.00

In addition to the Feature Processing Charge, a charge of \$2.00 per line applies for changing the appearances of existing lines in a Centrex System, at the customer's request.

A change of line appearance includes:

- Changes in telephone numbers
- Changes from one pattern of restriction to another
- Change unrestricted to restricted or vice versa
- Changes in hunting arrangements
- Adding features
- Dropping features
- Changing features
- Any combination thereof when the work is performed at the same time on the same line.

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INTRALATA TOLL USAGE AND MILEAGE CHARGES

## 1. TIMING OF CALLS

- 1.1.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 1.1.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 1.1.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 1.1.4 Call timing ends when the calling station "hangs up, thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 1.1.5 Calls originating in one time period as defined in Section 1.2 and terminating in another will be billed the rates in effect at the beginning of each minute.

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INTRALATA USAGE AND MILEAGE CHARGES (cont'd)

1.2 TIME PERIODS DEFINED

Unless otherwise indicated in this Tariff, the following time periods apply.

1.2.1 Peak: 7:00 a.m. to, but not including, 7:00 p.m. - Monday through Friday

1.2.3 Off-Peak: 7:00 p.m. to, but not including, 7:00 a.m. - Sunday through Friday  
All day Saturday and Sunday  
All Holidays

1.2.4 Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day,  
and Labor Day.

1.2.5 All times refer to local time.

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INTRALATA USAGE AND MILEAGE CHARGES (cont'd)

## 1.3 REGULATIONS AND COMPUTATION OF MILEAGE

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

## 1.3.1 Originating Rate Center

A customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that customer's account shall be the location of the customer's rate center.

## 1.3.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

## 1.3.3 Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

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INTRALATA USAGE AND MILEAGE CHARGES (cont'd)

## 1.3 REGULATIONS AND COMPUTATION OF MILEAGE (cont'd)

## 1.3.3 Calculation of Mileage (cont'd)

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC TARIFF NO. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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Section 4 - INTRALATA USAGE AND MILEAGE CHARGES (cont'd)

1.4 CALL CHARGES

Rates are based on the duration of the call as measured according to Section 1.1 above, time of day rate period of the call as described in Section 1.2 and the airline mileage between points of the call as described in Section 1.3. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

1.4.1 Usage Charges

Minimum:

Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Service Commission.

Maximum:

Mileage

	<u>Peak</u>	<u>First Minute</u>	<u>Each Additional Minute</u>
0 - 8		\$0.15	\$0.15
9 - 13		\$0.15	\$0.15
over 13		\$0.15	\$0.15

	<u>Off-Peak</u>	<u>First Minute</u>	<u>Each Additional Minute</u>
0 - 8		\$0.15	\$0.15
9 - 13		\$0.15	\$0.15
over 13			..... .....\$0.15 .....\$0.15 .....

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INTRALATA USAGE AND MILEAGE CHARGES (cont'd)

## 1.4 CALL CHARGES (cont'd)

## 1.4.2 Per Call Service Charges

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

....._	<u>Minimum</u>	<u>Maximum</u>
_____ Customer Dialed Calling Card	\$0.01	\$0.60
Person to Person	\$0.01	\$3.75
3rd Number Billed	\$0.01	\$1.60
All other Operator Assistance	\$0.01	\$1.25

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## INTRALATA TOLL PRESUBSCRIPTION

IntraLATA Toll Presubscription

(O) IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA Toll Provider (ITP) which the customer wishes to be the carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA persubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as intraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an intraLATA toll provider by and end user is subject to the terms and conditions following.

(O) At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided in herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in C.1 following.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Telephone Company's Business Offices.

## (C) Presubscription Charge Application

1 Existing end users may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Telephone Company. End Users' choices which constitute exercising the free initial choice are:

- Designating an ITP as their primary carrier thereby requiring no access code to access the ITP's service. Other carriers are accessed by dialing 10XXX, 10XXXX, or other required codes.

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2 New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for the Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Telephone Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- Designate an ITP as their primary carrier thereby requiring no access code to access the ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made directly contacting the Telephone Company. In addition, new end users that do not select a preferred carrier will be assigned a "No-PIC".

Following a new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

3 If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP, as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

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## INTRALATA TOLL PRESUBSCRIPTION (cont'd)

IntraLATA Toll Presubscription (cont'd)

Following the ITP's discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

4 An authorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in G.2 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Telephone Company's corresponding F.C.C. Tariff.

## (D) Equal Access Recovery Charge

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

## (D) End User Charge Discrepancy

1 When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent , direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing , the date field on mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

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## INTRALATA TOLL PRESUBSCRIPTION (cont'd)

IntraLATA Toll Presubscription (cont'd)

- If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

## 2 Verification of Orders for Telemarketing

Neither the ITP or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has been confirmed in accordance with the F.C.C.'s current anti-slammng practices and procedures.

## (F) PIC Switchback Option-Business/Residence

PIC Switchback is an option under no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Telephone Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

- ☐ Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- ☐ instituting steps to obtain verification orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized charges in carrier.

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